



Hesham Hasaballah

Date OF BIRTH:

21/06/1999

JOB TITLE:

CALL CENTER

CONTACT:

Nationality: Egyptian

Gender: Male

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PROFILE

As a recent graduate with a degree in Accounting. I am eager to begin my career and contribute my skills and knowledge to a dynamic organization. Throughout my dynamic journey. I have demonstrated a strong work ethic, attention to detail, and a passion for learning. I have gained practical experience through internships in retail field that allowed me to develop my skills. I am quick learner and am always seeking out opportunities to expand my knowledge and enhance my abilities. I am confident that my dedication and enthusiasm will make me a valuable assets to any team.

WORK EXPERIENCE

- **Sketchers TELE sales**

Begin-1/1/2023

Provide accurate information (e.g. product features, pricing and after-sales services)

Answer customers' questions about specific products/services Conduct price and feature comparisons to facilitate purchasing

Cross-sell products

*** Coordinate with the Retail Sales Representatives team to provide excellent customer service (especially during peak times)**

End 1/6/2024

- **SALES PERSON AT BIG accessories AND SELVER SHOP**
Begin-12/7/2023
End – 20/6/2024

EDUCATION

2017 – 2021

- **Bachelor's degree in Commerce, English section, majoring in Accounting**
- **Grade : Good //**

Military service

Military service completed

COURSES

- **PFA**
- **EXCEL**
- **ODDO**
- **QUICK BOOKS**
- **GERMAN “A 1”**

LANGUAGE SKILLS

- **MOTHER TONGUE(S): Arabic**
- **OTHER LANGUAGE(S): English B2**
- **OTHER LANGUAGE(S): ITALIAN A2**
- **OTHER LANGUAGE(S): GERMAN A1**