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Profile

A highly skilled computer science professional with years of professional experience seeking a challenging position to utilize my expertise in data entry and Call Center, as well as contribute to the development and implementation of innovative software solutions. Eager to leverage my knowledge and skills to make a meaningful impact in a dynamic and collaborative work environment. I have years of experience in technical support and I am ready to use my technical and communication management skills. I do my best to prove myself at work, explain my knowledge and strengthen my abilities to reach practical and personal experience. I hope to obtain a job with potential for growth in the future and contribute to... New ideas in the field that help me with professional and knowledge experience.

Professional Experience

IT Support Engineer

Abnna Korma Company For Transportation CO.LTD

technical support engineer in the company responsible for providing technical and technical support to users within the company, I installed and maintained computers and programs and solve technical problems that the company may face.

Flutter Developer

EtooPlay for information technology

Mobile application developer at EtooPlay team who are responsible for developing mobile applications and design UI UX , which are high-quality mobile applications with an attractive user interface. In addition i update applications, fix technical errors, and deal with the work team to complete the work in the best possible way.

Data Entry, Typing

University of Technology

Typing at the university, and technical and technical support at the university creates and maintains computers and programs and solves technical problems that employees may face.

Call Center & Customer Service Representative

Al Raed Company

Handled customer inquiries, resolved issues, and provided product information & Maintained accurate records of customer interactions and transactions, Marketing residential apartments and houses, making advertisements on social media platforms, attracting customers and providing them with the best offers.

Storage Assistant and Logistics Support

Abnna Korma Company For Transportation CO.LTD

As a storage assistant and logistics support, I am responsible for assisting in managing and organizing storage and shipping operations in the warehouse. I provide logistical support to ensure smooth and efficient workflow. Additionally, I support the team in loading and unloading goods and materials. I also record and document received items, as well as arrange and organize them for storage.

Education

2015 – 2021

College of Computer Science and Information Technology - Department of Information Systems

Bachelor of Honors, Omdurman Islamic University

Skills

Flexibility at work	Ability to work in a team spirit
Professional use Computer	Good communication skills
Adherence to deadlines and timeline of projects	Ability to work under pressure and in a fast-paced work environment
Accuracy and attention to detail	Ability to use Microsoft word processing programs proficiently
Professional text editing and formatting skills	
Leadership and administrative capabilities	Writing in Arabic and English accurately and quickly

Languages

- ARABIC
- ENGLISH

Organizations

Khartoum, , Sudan	VMC Program <i>Volunteer</i>
	Mahawir Organization For Construction And Development <i>Secretary of the Office of Languages and Translation</i>
Khartoum,, Sudan	Awafi anti-drug initiative <i>Participant</i>

Projects

Watches Store

The design aims to provide an enjoyable and easy shopping experience for users, including an attractive and simple user interface that makes it easy for users to search for the watches they want to buy. The design elements include displaying a wide range of watches in an organized and attractive manner, with the ability to sort them by brand and price.

Delivery

Delivery design provides a smooth and easy user experience for users when ordering and receiving orders. The design includes elements that make it easy for users to track and identify orders with ease. Additionally, the design features an attractive and simple user interface that makes it easy for users to search for the services they want to order.

Leget

Design created recently during the war and is focused on humanitarian work and helping people in critical situations. It allows you to search for medicine, find available houses, locate missing cars, and missing persons. You can also post any medications, cars, or other items you have found or have.

Interests

- Development
- searching
- Interest with cooperation
- Volunteering
- Interest with organization