



# ISLAM UD DIN

## Customer Sales Representative

Consistently exceeding yearly revenue objectives. Goal-oriented individual with strong leadership capabilities. Organized, highly motivated, and detail-directed problem solver. Proven ability to work in unison with management, sales support, and consumer. Ability to deliver strategic account objectives/solutions at the senior level.

## Contact

**Phone**  
+971554439821

**Email**  
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**Address**  
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Hamriya union coop Dubai

## Education

2021  
**Master in English**  
KKK University Karak kpk Pakistan

2022  
**Master of Education**  
Lucky University S&T. BANNU

## Expertise

- MS Word
- Microsoft Office
- Microsoft EXCEL
- Salesforce
- Business Development
- Management

## Language

English  
Urdu  
Pashto  
Arabic

## Experience

2020-2022  
E&SECONDARY Education  
**Subject Specialist**

Include measurable achievements such as improved student test scores or literacy rates. Showcase any specialized training, like TEFL certification, or experience with ESL students  
The first priority on which I always focused was grammatical-based knowledge and sentence-making, which led to the achievement of many goals for the bright future of the student. .

2022-2023  
Air Box Cargo Service Co LLC  
**Customer Service Executive**

While i was doing my job here about 1 year. My main responsibility was to deal with customers, giving quotations, booking, tracking and follow up of shipments with a happy customer service feedback. During my tenure i fulfill my duties and responsibilities Also i have good experience in cold calling to introduce business with customers in a polite manner.

2023-2024  
GOLDEN VENUS FOODSTUFF TRADING LLC  
**Stall and Marketing Salesperson**

Develop and implement sales and marketing strategies to increase revenue and market share  
Conduct market research to identify customer needs and preferences  
Manage and lead a team of sales and marketing professionals  
Create and execute marketing campaigns across various channels (e.g. social media, email, events)  
Analyze sales data and adjust strategies accordingly  
Build and maintain relationships with key clients and partners  
Collaborate with other departments (e.g. product development, customer service) to ensure alignment and customer satisfaction  
Monitor industry trends and competitor activity to stay ahead of the curve  
Develop and manage budgets for sales and marketing activities  
Provide regular reports and updates to senior management on sales and marketing performance.

**Driving licence**  
UAE driving licence LMV