

+971504516172



407 Ice residence, Al-furjan., Dubai, UAE Visa Valid till 15 April 2023



As an graduate, I am seeking a role which allows me to continue learning and perfecting my skills as I provide high-quality work, and encourages me to flourish as a Engineer

EDUCATION

B.Tech Automobile Engineering Oriental Institute of Science & technology

05/2018 - 05/2022

Bhopal, M.P India

Courses

- Vehicle Chasis system

- Automotive Engine
- Communication
- Entrepreneurship and management

WORK EXPERIENCE

Customer Technical Support Teleperformance, Bhopal, India

06/2022 - 01/2023

- Achievements/Tasks
- Customer Technical support, Answered customer queries and resolved service issues in a timely manner.
- Maintain a sufficient communication between Customer, Hub, courier executive, vendors.
- Dealt with complex complaints, and angry customers professionally and politely, resolving issues with favorable solutions.

Sales and e-commerce Associate (Internship) Honda India

10/2021 - 01/2022

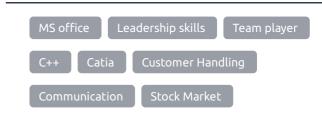
- Achievements/Tasks
- Cultivate relationships with new customers to achieve sales objectives and provide insight into new products, features, and options. Qualify and follow up on warm Internet deals regarding new and pre-owned vehicle availability, price and options.
- Strategically negotiate with customers to close on deals and increase sales; personally work deals, interest rates, leases, and calculate financial requirements prior to obtaining approval from dealership manager and F&I manager.
- .Qualify and follow up on warm Internet deals regarding new and pre-owned vehicle availability, price and options.

Junior Quality Engineer (Internship) Eicher Tractors TMTL, Mandideep Bhopal

10/2020 - 01/2021

- Achievements/Tasks
- Maintain I-chart, A daily log of yesterday defects in parts came in manufacturing line.
- Help out in checking parts using gauges and machines, and maintain comprehensive current knowledge of operations.

SKILLS



PERSONAL PROJECTS

Major Project- Made Cafe Racer bike from Scrap. A light weight good looking bike with High mileage.

Minor Project- Made Vehicle parking system using C++.

CERTIFICATES

MS office from City Institute, Bhopal

Tally Certificate from City Institute, Bhopal

Catia Certificate from Sofcon Institute, Bhopal

Royal Enfield 5 day Training Program

LANGUAGES

Enalish Hindi Full Professional Proficiency

Full Professional Proficiency

Urdu

Professional Working Proficiency

INTERESTS

Books Cricket Movies