



MAHAMMAD SHARFUDEEN

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Objective

To be employed in a position where my knowledge and skills including organizational and technical abilities will contribute to my individual and organizational development with the delivery of an impressive performance and utmost professionalism.

Experience

- **JAFCO HYPERMARKET** September 2020 - present
SUPERVISOR
DUTIES AND RESPONSIBILITIES:
 - Help retail staff achieve sales target.
 - Ensure standard for quality service, health and safety .
 - Approve local order with vendors and giving it to DEO.
 - Identify current and future trends and that appeal to consumer.
 - Handle customer complaints and issue.
- **EVERFRESH HYPERMARKET** September,2017 - SEPT. 2020
SALES, RECIEVER,CASHIER, SUPERVISOR
DUTIES AND RESPONSIBILTIES
 - **as cashier**
 - Provide a positive customer experience with fair , friendly, couteous service.
 - Registers sales on a cash register by scanning items, itemizing and totaling customers purchaseh
 - **as supervisor**
 - handling customer questions and complains and issues
 - manage retail staff including cashier working on the floor.
 - **as reciever**
 - Product knowledge
 - comparing LPO with invoices and price
 - Recieving scanning with pdt.
 - maintain all the reports and invoice and forward to accounts department.

Education

- **MANGLORE UNIVESITY**
BACHELOR OF ARTS

Skills

- -Customer Service -Communication skills -The ability to work under pressure -Hard working and fast learner - Interpersonal Relation Skills -Positive Motivated -Basic computer skills

Personal Details

- Date of Birth : 08/04/1995
- Marital Status : SINGLE
- Nationality : INDIAN