



# IMRAN ABBAS

SHIPPING/SUPPLYCHAIN COOR  
DINATOR

- Al Muraqqabat Road, Dubai,  
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## EDUCATION

- **SECONDARY SCHOOL  
CERTIFICATE (S.S.C)**  
  
ANJUMAN-I-ISLAM  
PUBLIC SCHOOL,  
PANCHGANI, INDIA
- **HIGHER SECONDARY  
CERTIFICATE (H.S.C)**  
  
DR AR UNDRE ENGLISH  
HIGH SCHOOL &  
DEGREE COLLEGE,  
INDIA
- **DIPLOMA IN DIGITAL  
ELECTRONICS**  
  
KARMAVEER BHAURAO  
PATIL COLLEGE OF  
ENGINEERING AND  
POLYTECHNIC, INDIA

## ABOUT ME

- As a dedicated and results-oriented professional, I bring over 17 years of expertise to the dynamic field of customs and logistics operations. Throughout my career, I have consistently enhanced supply chain efficiency, achieved significant cost reductions, and upheld strict regulatory compliance. My adeptness in managing international shipments and customs documentation is complemented by my proficiency in negotiating with suppliers and carriers to streamline and accelerate processes. My acute attention to detail and exceptional adaptability are particularly effective in fast-paced environments, allowing me to quickly respond to changing priorities. I am keen to leverage my extensive knowledge and proven track record to drive operational excellence and contribute to the continued success of the Alshaya Group.

## PERSONAL DETAILS

Nationality	Marital status
Indian	Married

## SKILLS

- Microsoft windows, MS Excel, MS  
Power point, E-mail, Internet
- Warehouse Management system  
(WMS)- Manhattan Associates,  
U.K
- Integrated Logistic Solution (ILS)

## LANGUAGES

- English
- Hindi
- Urdu
- Marathi

## DRIVING LICENSE

- **DRIVING LICENSE  
CATEGORY**  
Light motor Vehicle

## WORK EXPERIENCE

- **SHIPPING/SUPPLYCHAIN COORDINATOR | JAN 2020 - APR 2024**  
  
**MH ALSHAYA DUBAI UAE, JEBEL ALI DUBAI**
  - Enhanced operational workflow for peak efficiency.
  - Monitored task execution for precision and accuracy.
  - Strategically planned operations for optimal target achievement.
  - Allocated duties to boost productivity levels.
  - Managed over 50 daily shipments with strong oversight.
  - Improved delivery times by 20% through efficient practices.
  - Achieved 98% accuracy in order tracking.
  - Coordinated complex international logistics with expertise.
  - Cultivated robust vendor relationships for on-time deliveries.
  - Orchestrated seamless coordination of inbound and outbound shipments.
  - Liaised with suppliers, carriers, and warehouse staff for punctual deliveries.
  - Managed customs procedures, ensuring international trade compliance.
  - Optimized transportation to reduce costs and enhance efficiency.
  - Monitored and managed inventory levels to support production and customer needs.
  - Addressed shipping and supply chain issues swiftly to prevent operational delays.
  - Leveraged ILS, WMS, and Blue Yonder for shipment tracking and inventory management.
  - Analyzed supply chain data to drive process improvements and enhancements.
- **OPERATION/BRAND COORDINATOR | JAN 2012 - JAN 2020**  
  
**MH ALSHAYA DUBAI UAE, JEBEL ALI DUBAI**
  - Spearheaded cross-functional team collaboration for successful product rollouts.
  - Enhanced operational workflow, achieving a 25% increase in efficiency.
  - Conducted comprehensive market trend analysis to guide strategic brand positioning.
  - Implemented process improvements, resulting in a 25% boost in operational efficiency.
  - Crafted and enforced brand guidelines to maintain uniform messaging across platforms.
  - Ensured clear and concise communication of management decisions and briefings to staff.
  - Adhered strictly to company protocols, including allocation lists, pack ratios, and pricing structures.
- **VAS ADMINISTRATOR | JAN 2009 - JAN 2012**  
  
**MH ALSHAYA DUBAI UAE, JEBEL ALI DUBAI**
  - Streamlined warehouse shipment storage protocols.
  - Generated comprehensive daily logistics productivity reports for senior management.
  - Facilitated effective brand communication and follow-ups.
  - Orchestrated operational team planning and workflow.
  - Administered Value-Added Services (VAS) platforms, ensuring robust functionality.
  - Achieved a 99.9% uptime rate for critical VAS systems.
  - Vigilantly monitored VAS performance metrics and key performance indicators (KPIs).
  - Resolved VAS incidents with efficient troubleshooting techniques.
  - Enhanced customer experience through strategic VAS optimization.
  - Spearheaded the deployment of innovative VAS features and system updates.
  - Maintained strict adherence to industry standards in VAS operations.
- **WAREHOUSE OPERATOR | JAN 2007 - JAN 2009**  
  
**MH ALSHAYA DUBAI UAE, JEBEL ALI DUBAI**
  - Spearheaded daily warehouse operations, ensuring seamless functionality.
  - Orchestrated efficient loading and unloading processes.
  - Directed forklift and pallet jack maneuvers to optimize workflow.
  - Maintained a meticulous 99% inventory accuracy through vigilant management.
  - Proficient in Warehouse Management Systems (WMS) and precise data entry.
  - Executed order fulfillment with a focus on expediency and client satisfaction.
  - Collaborated effectively with logistics teams to enhance operational efficiency.
  - Implemented process improvements to streamline warehouse activities.
  - Conducted thorough stock audits and generated detailed reports to uphold inventory integrity.
  - Ensured the warehouse environment was orderly, facilitating productivity and safety.