



Ines Madiouni

About Me

Energetic and outgoing sales promoter with experience in promotions and retail. Excellent communication skills, competitive attitude, and self motivation, experiencing in cashiering, maintaining excellent customer service standards, handling cash register operations, and safeguarding company assets.

Contact

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Visa Status

Family residence

Education

2019

Pharmacy Technician

Tunisian Institute Of Health

Expertise

- Customer Service.
- Product Knowledge.
- Promotional Sales.
- Ability to multi tasks.
- Time management.
- Team work.
- Problem solving.
- communication skills.
- cashiering.
- Inventory.

Language

Arabic

English

French

Experience

Nov 2019 - May 2023

Pharmacy Moussli Ibtissem, Tunisia

Sales Promoter

- Assess clients needs and present suitable promoted products.
- Provide product information and deliver product samples.
- Work with sales team to develop strategies and implement brand strategies to ensure a consistent marketing message.
- Keep accurate records and documentation for reporting and feedback.
- Listening to what customers want and helping them find the perfect product for their needs.

Feb 2017 - Jan 2019

Pharmacy Meganem Houda at Marsa, Tunisia

Cashier

- Manage transactions with customers using cash and card registers.
- Welcoming customers, answering their questions, helping them locate items, and providing advice or recommendations.
- Accepting payments, ensuring all prices and quantities are accurate and proving a receipt to every customer.
- Cross-sell products and introduce new ones.
- Resolve customer complaints, guide them and provide relevant information.
- Track transactions on balance sheets and report any discrepancies.

Feb 2016 - Feb 2017

Aziza Supermarket, Tunisia

Cashier

- Operating scanners, scales, cash registers, and other electronics.
- Balancing the cash register and generating reports for credit and debit sales.
- Processing refunds and exchanges, resolving complaints.
- Bagging or wrapping purchases to ensure safe transport.
- Maintain a clean and organized work environment.
- Stock shelves and maintain inventory levels.