



Iqbal Abdullah

IT Technician/Coordinator

"Experienced IT professional adept in system coordination and IT support. Proven track record of optimizing systems and delivering top-tier technical assistance. Known for proactive problem-solving and customer-centric approach. Ready to drive success for your team."

Contact

Phone

058-118-6205

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Address

1802, Ali Moosa Tower2,
Jamal Abdul Naser St., Al
Majaz II, Sharjah - UAE

Education

December 1995

Diploma in Computer Science
Board of Technical Examinations
Government of Karnataka

December 1992

Higher Secondary School Exam
St. Joseph's School, Baramulla

Expertise

- Helpdesk
- IT Support
- Data Entry
- Trouble Shooting
- Team Work
- Sales & Marketing

Language

English

Arabic

Urdu

Hindi

Experience

1996 - 2002

Aziz Company Ltd. | Chamber of Commerce, Medina -Saudi Arabia

Computer Technician / System Operator

- Data Entry management and backup.
- Trouble-shooting of all hardware and software issues.
- Installation of all operating systems and application software.
- Responsible for the connectivity of printers, LAN and other peripherals.
- Maintain accurate and up-to date documentation of access control, procedures, network configuration and support technical resolutions.
- Work closely with employees to understand their concern, and to coordinate with the relevant department to resolve their issues.

2007 - 2015

Computer Anexy | Baramulla - India

IT Coordinator

- Overseeing the maintenance, configuration, and troubleshooting of computer systems, servers, and network infrastructure to ensure optimal performance and reliability.
- Providing technical assistance to employees, including diagnosing and resolving hardware and software issues, setting up new equipment, and assisting with software installations and updates.
- Developing and implementing backup strategies to safeguard critical data and systems, as well as creating disaster recovery plans to minimize downtime in the event of system failures or data breaches.

2015 - 2017

Alrit & Associates | Sopore - India

Marketing Manager

- Assisting in creating simple marketing plans to promote computer hardware products in line with the company's goals and target audience
- Assisting in organizing and running marketing campaigns across different channels such as email, social media, and events.
- Engaging with customers to gather feedback and provide support, helping to maintain positive relationships and satisfaction.
- Assisting with general administrative duties as needed to ensure smooth operation of the marketing function within the business.

2018 - 2024

Computer Store | Baramulla - India

Self Employed

- Sale & Service of Computers, laptops & peripherals
- Diagnostics & Troubleshooting faults
- Repairs & Maintenance of systems
- Hardware & software installations & upgrades