



IRYN GLORIA NAMUJJU

Sales Associate

ABOUT ME

Experienced and customer-focused Retail Sales Associate with over six years of proven expertise in sales and customer service. Skilled in creating exceptional customer experiences, driving sales, and achieving targets in fast-paced retail environments. Dedicated to helping customers find the right products and providing knowledgeable support to maximize sales and customer satisfaction.

CONTACT



Gloriairene37@gmail.com



+971524312194 /0528953685

SKILLS

- Customer Service & Sales
- Product Knowledge & Merchandising
- Team Collaboration
- Problem Solving & Conflict Resolution
- Cash Handling & POS Systems
- Time Management & Organization
- Multilingual Communication (if applicable)

EXPERIENCE

Nayomi, Dubai

Sales Associate / Cashier | 2022-2024



- Greet and assist customers, providing product information to drive sales and ensure an exceptional shopping experience.
- Consistently exceeded monthly sales targets by an average of 20% through upselling and personalized recommendations.
- Supported team members with merchandising and product displays, contributing to an inviting and organized store layout.
- Maintained strong product knowledge, enabling prompt and accurate answers to customer questions, boosting customer satisfaction scores.
- Handled cash transactions accurately, reconciled the cash drawer at the end of each shift, and processed refunds efficiently.

ELSA – Dubai, UAE-2020-2022

Sales Associate / Cashier

- Developed strong customer connections by providing in-depth product knowledge, promoting ongoing deals, and offering personalized recommendations.
- Managed cash register operations, balanced cash drawers at the end of shifts, and prepared daily sales reports for management.
- Maintained a clean and organized cashier area, ensuring supplies such as bags, gift wraps, and promotional materials were stocked.
- Supported inventory management, including receiving shipments, organizing back-stock, and conducting stock counts.
- Actively upsold additional items like accessories and complementary products, meeting or exceeding individual monthly targets.
- Coordinated with store management to optimize the store layout, enhancing customer flow and product visibility.

PERSONAL DATA

Nationality; Uganda

Location : Dubai

Gender Female

Visa Status : Own Visa

Marital Status; Single

LANGUAGE

English: Fluent

Arabic: Basic communication skills

Luganda: Native

I CAN JOIN IMMEDIATELY

Retail Sales Associate

Carrefour Uganda - Oasis Mall (2018-2020)

- Welcomed guests and ensured they had an enjoyable experience by engaging in friendly conversations and providing personalized service. Assisted with restocking
- dining room supplies, including cutlery, condiments, napkins, and other essentials.
- Operated cash registers and handled transactions, ensuring accuracy and accountability for cash and card payments.
- Collaborated with coworkers to maintain a positive work environment and contribute to overall restaurant efficiency.
- Ensured compliance with local sanitation and health regulations by regularly sanitizing tables and high-touch areas.

EDUCATION

- High School Diploma Certificate

CORE COMPETENCIES

- Customer Service Excellence
- Sales and Product Promotion
- Cash Handling & POS Operations
- Inventory Management & Merchandising
- Problem Solving & Conflict Resolution
- Communication & Interpersonal Skills
- Team Collaboration & Training
- Time Management & Efficiency