



JACHIN KURI

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Jachinkurie17@gmail.com

Al Sultan Building Al Qusais Industrial
Area 4 Dubai

SKILLS

- Point of sale knowledge
- Leadership
- Customer service
- Cash and Credit transactions
- Multitasking
- Teamwork
- Problem solving
- Time Management
- Communication
- Computer literate
- Good command in English
- Creativity and resourcefulness
- Ability to use positive language

LANGUAGES

- English - fluent
- Shona

EDUCATION

Telone Centre For Learning : Zimbabwe

- Diploma in Telecommunications

Mazowe Boys High School

- 9 O level Passes GCSEs

SUMMARY

A focused, hardworking, and passionate person whose passionate nature and attention to detail go well with the lively design and ambiance of any classy establishment or organization. Competent manager, salesperson and cashier with more than four years of experience in the retail sector. I know how important it is to provide outstanding customer service, and I work hard to do so every shift. I can work fast and effectively and have experience providing excellent customer service. My friendly personality, eagerness to learn, and thorough understanding of this work would make me a valuable asset to any establishment.

EXPERIENCE

Manager 01/2022 – 04/2024

JANJAM

- Hiring, training, motivating and coaching employees as they provide attentive, efficient service to customers, assessing employee performance and providing helpful feedback and training opportunities.
- Delegating responsibilities and supervising business operations
- Resolving conflicts or complaints from customers and employees.
- Monitoring store activity and ensuring it is properly provisioned and staffed.
- Analyzing information and processes and developing more effective or efficient processes and strategies.
- Establishing and achieving business and profit objectives.
- Generating reports and presenting information to upper-level managers or other parties.
- Ensuring staff members follow company policies and procedures.

Salesperson 01/2020 – 11/2021

JANJAM

- Greet customers.
- Help customers find items in the store.
- Check for stock at other branches or order requested stock for customers.
- Provide customers with information about items.
- Ring up purchases.
- Elevate complaints to management.
- Keep track of inventory.

REFERENCES - JANJAM DIRECTOR: CYNTHIA SITHOLE

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