

# **Key Strength**

- Cheerfulness & Interpersonal Skills
- Verbal & Written Communication Skills
- Teamwork & Collaboration Skills
- Endurance & Efficiency
- Good Service Skills
- Friendliness & Personability
- Hygiene & Presentability
- Physically fit & Energetic
- Hardworking & good patience

#### **Personal Details**

Date of Birth: October 14, 1997

Gender: Female

Nationality: Filipino

Civil Status: Single

Language: English, Filipino

Visa Status: Employment Visa

#### **Education**

- 1st Year College in Business Management Course City of Malabon University 2014 – 2015
- ➤ High School Graduate 2010 - 2014

# **JEAN QUEVEC**

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# **Career Objective**

To be associated in your company wherein my knowledge and experience and aptitude can be applied for the futured evelopment and to obtain a challenging position in my field that will beneficial not only for myself but as well to the company that I'm going to serve

#### **Work Experience**

CASHIER
 DONER AND GYROS., MARINA MALL, DUBAI - UAE

July 26, 2022 – Present

### **Duties & Responsibilities**

- Greeted customers warmly upon arrival and provided a positive impression.
- Accurately processed customer orders and payments using the point-of-sale (POS) system.
- Handled cash transactions, processed credit/debit card payments, and provided accurate change.
- Managed reservations and seating arrangements during peak hours.
- Addressed customer inquiries and concerns in a professional and manner.
- Collaborated with the kitchen and waitstaff to ensure efficient order delivery.
- Balanced cash drawer at the end of each shift, reconciling discrepancies and maintaining accurate records.

## WAITRESS / CASHIER HAILA CHUAN CUISINE, METRO WALK PASIG CITY - PHILIPPINES JUNE 2017 - 2019

#### **Duties & Responsibilities**

- Greeted customers, provided menus, and took food and beverage orders
- Provided recommendations and answered customer inquiries about menu items
- Entered orders accurately into the POS system and ensured prompt delivery to the kitchen
- Served food and beverages to customers in a timely and professional manner
- Handled cash, credit card, and digital payments, and processed transactions accurately
- Maintained cleanliness and organization of cash register area
- Collaborated with kitchen staff to ensure smooth order flow and customer satisfaction
- Addressed customer concerns and resolved issues promptly and courteously
- Assisted in opening and closing procedures, including cash reconciliation and reporting

#### **Declaration**

I hereby declare that the particulars furnished above are true to the best of my knowledge and belief.