



JESS JOHN

SUPPLY CHAIN CONSULTANT

PROFILE

A young professional with a comprehensive background spanning 4+ years in the Supply chain domain - including 2.5 years of expertise in Microsoft Dynamics ERP systems (SCM and Finance modules) and 1.5 years in logistics (Air, Ocean, and Road transport) and Warehousing, who have also contributed as an internal team lead and sole product owner.

Currently in pursuit of an evolving career, seeking to be an integral part of an organization, where I can apply my knowledge to its best and also learn new concepts while participating in the overall progress, development, and sustainability of the organization.

WORK EXPERIENCE

Capgemini

04/2022 - 10/2024

Associate Consultant

- Client - CHANEL (ERP Support - **SUPPLY CHAIN & FINANCE** Modules)
- **MS Dynamics AX 2009, AX 2012, D365 F&O, Manhattan WMS, SQL-SSMS**
- **Enhanced and optimized the business flow** through automation of procedures and reducing bottlenecks.
- **Product Creation(BOM), Vendor & Customer creation, Purchase Requisition, Purchase order & Sales order creation, Picking-Packing & Invoicing, Audit Trail, Accounts & Ledgers, Employee creation & Administration (HR)**
- Lead Functional Support for multiple regions and markets: **Switzerland, US - ERES, CASS - UK and Dubai**; Also backed up - Brazil, France and Japan
- High and effective involvement in **Cross-Regional Collaborations & Cross-Departmental co-ordinations**: Power BI team, PMO team, Integration team
- **Mentoring** team members

Senior Analyst

- **PO/SO analysis, Picking-Packing list analysis & Invoice analysis**
- Functional Support for: Switzerland, CASS - UK and Dubai markets.
- **Resolved critical business blocking issues** which were pending for long periods - **Induced high positive impact on business.**
- **Received appreciation and recognition** from employer's and client's end for the effective work done - Proved to be **reliable and flexible.**

Best Roadways Limited

12/2021 - 02/2022

MIS Executive Intern

- Gained experience in the field of **Road Transport**
- **CRM; 3PL/4PL; Fleet management; E-Way bill**
- **Tracking - reporting** shipments/containers and Warehouse visits

Premier Global Logistics

11/2020 - 10/2021

Operations Executive

- Worked in the field of **Air and Ocean freight.**
- Preparation/handling of **Shipping Instructions, VGM, Arrival Notice, Customs documentations, Bill of Lading, Bill of materials, Airway bills, etc.**
- Communicating with shipping companies & **Price Negotiation**

ITI Limited

07/2019 - 08/2019

Intern

- **Operations Management**
- Dept. of **Human Resources** - Recruitment, Manpower Planning, Employee Development, Employee Relations, Welfare.
- Dept. of **Public Relations**
- Dept. of **Purchase and Marketing**
- Dept. of **Quality Assurance**
- Dept. of **IOT**

CONTACT

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- 📍 Dubai, UAE

EDUCATION

2018-2020

MBA - OPERATIONS

FISAT Business School

2015-2018

B.SC - PHYSICS

Christ College (Autonomous)

SKILLS

BUSINESS SKILLS :

- Procurement and Sourcing
- Accounts Payable & Receivable
- Inventory Management
- Warehousing
- 3P/4P Logistics
- Strategizing
- Project Budgeting
- Client Relations & Communications
- Critical Thinking
- Ability to see the bigger picture
- Reliability & Flexibility
- Quick Learning/Continuous Improvement

TECHNOLOGICAL SKILLS :

- MS D365 F&O
- MS Dynamics AX 2012 & AX 2009
- Manhattan WMS
- CRM
- MS Office Applications (Excel, Word, SharePoint, PowerPoint, Power BI, Teams & Outlook)
- JIRA
- Service Now

LANGUAGES

- English (Fluent)
- Hindi (Fluent)
- Malayalam (Fluent)
- French (Good)
- Tamil (Good)

ACHIEVEMENTS AND ACTIVITIES

- Participation in several quizzes, games and team events in the organizations
- Represented schools and colleges on various occasions
- General Secretary - Students Union of Christ College 2017-18
- MBA Representative - Students Council of FISAT College 2018-19
- School Topper in 10th and 12th
- Cultural activities - mostly Music
- Sports - Mostly Badminton, Football and Cricket

TRAININGS & CERTIFICATIONS

- MB-330: Microsoft Certified: Dynamics 365 Supply Chain Management Functional Consultant Associate - **Microsoft**
- MB-300: Microsoft Dynamics365: Core Finance and Operations - **Microsoft**
- Microsoft Certified Specialist: Microsoft Office Excel 2016 - **Microsoft**
- Supply Chain Logistics by **Rutgers the State University of New Jersey** - **Coursera**
- Basics of Warehouse Management - **Udemy**
- Business Analysis: Functional and Non-Functional Requirements - **Udemy**
- Sustainability Awareness - **Capgemini**
- SQL for Data Science by **University of California, Davis** - **Coursera**
- Six Sigma Assessment - **CareerNinja | LearnTube**
- Business analytics workshop on: 'Practical Application of HR Analytics, Marketing Analytics, Financial Analytics, and Retail Analytics - **KPMG**
- Industry 4.0 Workshop - **Malaysia University of Science and Technology, Malaysia**
- Certificate in International Financial Reporting Standards - **IAAP**
- Data Protection and Classifications - **Capgemini**
- Information Security Awareness on Phishing - **Capgemini**
- Industrial visit to **National Automobile Museum, Malaysia**
- Industrial visit to **KSHEP, Kakkayam Dam**

PROJECTS AND IMPLEMENTATIONS

- **Implementation and responsibility of a new interface monitoring team**, responsible for the daily monitoring activities of more than 100 interfaces
- **Testing and Implementation of new ticketing system (Service Now)** into the SWISS project thus increasing the efficiency of addressing and handling the issues.
- **A Study on different production strategies with special reference to Prime Roofing Factory (Prime Metals), Irinjalakuda.** (PG Project)
Outcome - Possibility in change of company's strategy from MTO to MTS
- **A Study on Warehousing with special reference to Central Warehousing Corporation of India, Kuriachira.** (PG Mini-Project)
Outcome - Deeper understanding of warehouse operations in FMCG industry.
- **SEELABLET Familiarization:** Operational Amplifier experiments using SEELABLET (UG Project)
- **Ideation, Implementation and Conduction of new campaigns and cultural events** at the college level