# JHOMEL AGADER BENOSA



# CAREER OBJECTIVES

To utilise my education, professional experience and personal skills for my organisation and to constantly improve myself by learning from the right people, to get a reasonable position in my work area. To serve your organisation with integrity and strenuous efforts, accomplishing the requirements of the jobs and satisfying the superiors of the best.

# AREAS OF EXPERTISE AND QUALIFICATIONS

- Team-spirited, precise and highly ethical in all work-related assignments
- Work effectively with diverse groups of people
- Self-motivated to learn new concepts, hardworking, positive, responsible, and well-disciplined
- Positive-minded, responsible, result-oriented and can quickly implement new methods, systems and procedures
- A dedicated individual possesses decision-making, team-building, negotiation, coordination, management, organisation and supervision skills.
- Can handle multiple tasks effectively and very flexible with time
- Calm and maintain a positive attitude towards work under pressure
- Computer literate
- Fluency in speaking ARABIC / ENGLISH Language

### WORK EXPERIENCE

# IFA/ Strive Facility Management - Prism Tower, Business Bay -

Palm Jumeirah Area - Concierge Reception/ Admin Assistant

APRIL 2017 - APRIL 2024

- Responsible for greeting clients and delivering customer service assistance (addressing visitor questions and needs, providing overall information related to car rental rates, answering phone calls, booking meetings, etc.)
- Encoding and updating customer information in the database.
- Monitoring and recording the daily and monthly income and sales report
- Filing and sorting all related documents per car classification.
- Preparing and calculating customers' bills.
- Recording and Encoding Sales and Expenses in the Tally system.
- Update bank records and company cheque disbursement.
- Ensure the reception area is tidy and presentable.

#### EDUCATIONAL BACKGROUND

#### Power Technical Training Center, Al Satwa Dubai –

International Caregiver / Nursing Assistant

FEBRUARY 2023 - MAY 2024

- Fundamentals of Caregiving (Module 1)
- Providing Care and Support to Infants and Toddlers / Maternal and Newborn Care (Module 2)
- Providing Care and Support to Children (Module 3)
- Enhancing SICE Development of Children / Fostering Social, Intellectual, Creative and Emotional Development of Children and Adolescents (Module 4)
- Fostering Physical Development of Children and Adolescents (Module 5)
- Basic Anatomy, Physiology and Pathology for Caregivers (Module 6)
- Providing Care and Support to Elderly and Adults with Illnesses (Module 7)
- Nutrition, Preparing Hot and Cold Meals (Module 8)
- Health and Safety (Module 9)
- Cleaning living room, dining room, bedroom, toilet & Bathroom, Washing and Ironing Clothes, Linen & Fabric (Modules 10 and 11)
- Providing Care and Support to People with Special Needs Illnesses (Module 12)
- Responding to Emergencies (Module 13)
- Assisting in Biopsychosocial Care of the Patient (Module 14)
- Infection Control and Waste Management in a Healthcare Environment (Module 15)
- Preparing and Maintaining a Bed (Module 16)
- Collecting and Maintaining Linen Stocks (Module 17)
- Medication Management (Module 18)
- Assisting with Patient Mobility (Module 19)
- Assisting with Transporting Patients (Module 20)
- Nursing Assistant Skills (Module 21)
- Pediatric First Aid (Module 22)
- Ethics and End-of-Life Care (Module 23)
- Professional and Personal Development (Module 24)

#### Technical Institute of Science and Technology

Tagudin, Ilocos Sur, Philippines – Electrician Vocational Course

OCTOBER 2012 - OCTOBER 2013

#### Amarao National High School

#### Amarao, Sta Cruz, Ilocos Sur, Philippines - Secondary School

JUNE 2012 - MARCH 2010

#### Amarao National High School

Amarao, Sta Cruz, Ilocos Sur, Philippines – Elementary School

JUNE 2001 - MARCH 2006

## PERSONAL INFORMATION

DATE OF BIRTH: DECEMBER 3, 1992 CIVIL STATUS: MARRIED VISA TYPE: VISIT VISA VISA VALIDITY: 25 OCTOBER 2024