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| **JITHIN SHAJI**profileJITHIN SHAJIKANIYAMKUNNEL (H)CHEENIKKAPPARAPALAKKAYAM P.OPALAKKAD – 678591KERALADOB : 21/06/1999**9072427267**Jithinsha2424@gmail.com **NATIONALITY**INDIANlanguage knownEnglishMalayalamHindiTamilmARITAL STATUSSinglefather’s nameShaji KGmother’s nameBinitha KJ |  | PROFESSIONAL SUMMARYHardworking and knowledgeable person committed to developing operations knowledge and leadership abilities. Hard worker implements groundbreaking new strategies to increase brand awareness and maximize customer loyalty. Promptly addresses customer questions and concerns to build overall satisfaction.academic details **MCOM (Finance) Regular**Calicut University -2020-2022 St Marys College Sulthan Bathery ,Wayanad **BCOM (Computer Application)-First Class** Calicut University , Kerala 2017-2020 **Computer science -First Class** Board of Higher Secondary Examination, Kerala 2015 - 2017 **SSLC-Distinction** Central board of secondary education (CBSE) 2015work EXPerience**STORE MANAGER** Mi Lifestyle Private Limited CAF( Company Authorised Franchise) Mannarkad , KERALA, working here from Sep 2022 – Current* + Made the start up company to a huge profitable firm within in 1 year.
	+ Handle sales ,accounts and billing session.
	+ Promoted team-oriented culture with common sales, service and productivity goals.
	+ Delegated assignments to meet coverage needs and maintain store standards.
	+ Established customer relationships to generate more business, maintain store profitability and expand brand loyalty.
	+ Set performance expectations for employees and implemented improvement plans to reach targets.

 PROFESSIONAL skills* Critical Thinking
* Effective Communications
* Advertising and marketing
* Staff management
* Employee training
* Loss prevention
* Inventory control
* Customer service management
* Time management
* Employee relations

REFERENCE Will be provided upon request. |