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Email Address: johnrobertborela@gmail.com

Visa Status: Visit visa

## JOHN ROBERT BUETA BORELA

**OBJECTIVES** To bring my skills to a growth oriented organization that will aid in my professional development by utilizing my experience and capabilities to their fullest potential.

**QUALIFICATIONS/SKILLS** Knowledge in Microsoft Office, knowledge in POS, fluent in ENGLISH & TAGALOG oral and written communication skills, enthusiastic customer service, Up-selling skill, extra mile Attitude, fast learner and efficient in any given task entrusted under various work environments, a proactive team oriented mindset, ability to work under pressure and maintaining positive attitude and focus on customer satisfaction in a fast paced environment.

#### EDUCATIONAL BACKGROUND

#### College

2009-2013

Universidad de Sta. Isabel Naga City, Philippines

 Bachelor of Science in Food Service and Institutional Management (BACHELOR'S DEGREE)

#### **EXPERIENCES / TRAININGS / SEMINARS**

#### Landmark Group

**Centrepoint** (Babyshop, Splash, lifestyle, Shoemart) Sales Associate/Senior cashier July 1 2021 - September 17 2024

# The INDPT Food Company SALT Restaurant

Ajman, United Arab Emirates Cashier / Hospitality staff April 17 2017 – April 16 2019 Employee of the month- September 2017 Employee of the month- April 2018

### **Apparel Group of Companies Coldstone Creamery**

Sharjah, United Arab Emirates
Service crew / shift Incharge / cashier /
March 20 2015 – March 20 2017
Certificate for outstanding Performance & Dedication- April 9 2017

#### S Squared Investment LLC Crisol Restaurant & Lounge

Sharjah, United Arab Emirates Waiter/Cashier/Runner August 16 2019 – March 5 2021

#### ➤ Service Crew – (CARAMEL BAKESHOP AND RESTAURANT)

Naga City, Camarines Sur, Philippines March 2012 – March 2013

#### ➤ Sales Associate – (Penshoppe-SM Naga City)

Naga City, Camarines Sur, Philippines May 2013 – May 2014

#### > Room Attendant, Food Attendant and Bellboy – (THE TIDES HOTEL BORACAY)

Boracay, Aklan, Philippines July 2014 – January 2015

#### October 23-28 2012

Actual Shipboard Training, 6 days apprenticeship by experience (APEX) program, Held at M/V St.Leo The Great 2Go Travel

#### October 22-23 2012

Airline familiarization at Southeast Asian Airlines Held at Clark Free Port Zone, Pampanga, Philippines

#### October 20 2012

"A closer look at In-Flight catering operations" Held at Macroasia Catering Services NAIA Pasay City, Philippines

#### **February 25 2010**

"Stay and learn" Hotel Immersion Training Program (Introduction to Resort and Events Management, the art of Bar Tendering and personality development) Held at Eagle Ridge, Golf and Country Club at Gen. Trias, Cavite, Philippine

#### **February 23 2010**

Magsaysay Institute of Hospitality and Culinary Arts (Advance Baking and Pastry Demonstration) Held at Ermita, Manila, Philippines

#### December 3 2011

GSM Blue University Mixology Seminar Held at Universidad de sta. Isabel Auditorium, Naga City, Philippines

I hereby certify that above mentioned are true and correct to the best of my knowledge and ability.