



Jaleel Inzamam

Experienced with 6yrs of excellent customer service skills in restaurant. Extremely efficient, dependable, and reliable. Able to remember orders from memory and work night or day shifts. Seeks to be a part of a high end corporation, to be able to improve and share my skills in dealing with different people to be customer oriented.

Contact

Phone

+971527084522

Email

minzam07@gmail.com

Address

Motor City

Education

2010

Spoken English

Londontec Campus (Sri Lanka)

Expertise

- Leadership
- Cash Handling
- Guest Service
- Communication Skills
- Upselling
- Inventory Management

Language

English

Hindi

Experience

2022 - Present

Rock and Up Investment I Motor City

Cashier/Customer Service Assistant

- Welcoming the guest
- Resolving customer complaints in a polite manner
- Assisting with the customer needs
- Builds customer satisfaction
- Handling payment transactions
- Customer relation
- Brand Ambassador

2021 - 2022

J5 Hotel I Al Rigga

Waiter

- Customer Relation
- Suggestive selling
- Creating welcoming environment
- Runner
- Handling payment transactions
- Assisting the Customers needs

2020- 2021

McDonalds Fast Food I Jumeirah

Promoted as Barista

- Customer Relation
- Basic knowledge about coffees
- Knowledgeable about PO's transactions
- Assist in processing and replenishing merchandise and monitoring floor stocks
- Administrative task
- Regularly checking the standard operating procedures of the store

2018- 2019

Crew

- Making Burgers like big mac and mc chicken
- Suggestive selling
- Creating welcoming environment
- Handling payment transactions

Reference

Roma Bob

Assistant Manager, Rock and Up Investment

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