

Janaki Joshi Paneru

Waitress Barista & Cashier

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<u>SUMMARY</u>

I am an enthusiastic and dedicated professional seeking to join your team as a Cashier, Barista, or Waitress. With a passion for delivering exceptional customer service and a keen eye for detail, I thrive in fast-paced environments. My experience in the food and beverage industry has equipped me with the skills to create memorable experiences for guests. I am eager to contribute my positive energy and commitment to excellence to your establishment, ensuring every customer leaves with a smile.

<u>SKILLS</u>

- Basic PC knowledge
- Strong communication and time management skills
- Good math skills
- Team player
- Fast learning

LANGUAGES

English

Nepali

Hindi

PASSPORT & VISA DETAILS

Passport No. :- PA2517536 Issue Date:- 04/03/2025 Expiery Date:- 03/03/2034 Visa Status:- Visit Visa Expiry Date:- 04/08/2025

EXPERIENCE

Cashier

Jan 2022 — Jun 2023

Shiva Shikhar Multipurpose Co Operative Ltd - Mahendranagar

- Manage transactions with customers using cash registers.
- Scan goods and ensure pricing is accurate.
- · Collect payments whether in cash or credit.
- Greet customers when entering or leaving the store.
- Maintain clean and tidy checkout areas.
- Bag, box or gift wrap packages.
- Handle merchandise returns and exchange.

Barista & Waitress

Feb 2024 — Apr 2025

Green Himalayan Barista Training Center & cafe - Madhyapur Thimi, Bhaktapur

As a Waitress & Barista, I provide exceptional customer service, prepare high-quality beverages, and ensure a welcoming atmosphere for customers. My key responsibilities include:

- Taking orders and serving food and beverages.
- Preparing specialty coffee drinks.
- · Managing cash transactions and operating a point-of-sale system.
- · Maintaining a clean and organized work area.
- Providing excellent customer service and ensuring customer satisfaction.
- Excellent communication and interpersonal.
- Ability to multitask and prioritize tasks and accuracy with cash handling.
- Strong customer service
- · Ability to work well under pressure and in a fast-paced environment.

EDUCATION

Jana Jyoti Secondary school

2019 — 2021

Mahendranagar | High School Diploma in Business Study

Saraswati Computer Training Center

2024

Bedkot 10, Kanchanpur | High School Diploma