

# JANGAM MANISH



Abu Dhabi, UAE

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## ACADEMIC QUALIFICATIONS:

- +2

## PERSONAL DETAILS:

- Nationality : INDIAN
- Date of Birth : 18/01/2004
- Language : English, Hindi, Telugu

## SKILLS:

- Knowledge of food safety and hygiene
- Food preparation
- Use of kitchen equipment
- Cooking techniques
- Ability to follow recipes
- Engage in continuous learning
- Customer receives a quick response and positive engagement
- Customer service is available on multiple platforms like telephone, social media messaging, or live chat.

## PASSPORT DETAILS:

- PASSPORT No: V81859824
- PASSPORT ISSUE DATE: 23/02/2022
- PASSPORT EXPIRY DATE: 22/02/2032

## PROFESSIONAL BACKGROUND:

Experienced Kitchen Helper for cleaning, stock, and maintain the kitchen as well as help with the preparation of meal ingredients, kitchen helper's responsibilities include retrieving ingredients from the refrigerator, freezer, and stockroom, measuring ingredients as per the cook's instructions, and removing leftovers from patrons' plates, bowls, and glasses, ensuring that all work areas are properly sanitized.

## WORKING EXPERIENCE:

- Worked in **KFC, Hyderabad** for **1 year as a Kitchen Helper**

### DUTIES & RESPONSIBILITIES:

- Preparing meal ingredients for the cook, which includes washing, peeling, cutting, and slicing ingredients.
  - Assisting kitchen staff to unload food supplies from delivery trucks.
  - Properly washing and drying all dishes, utensils, cooking instruments and cutting boards.
  - Neatly putting away all utensils, cooking instruments, dishes, and cutting boards in their respective places.
  - Packing take-out orders as needed.
  - Removing garbage, replacing garbage bags, and washing garbage cans.
  - Mopping and sweeping the kitchen areas as required.
- Storing ingredients and food items according to food safety standards

Worked in **BPOC, Hyderabad** for **1 year as a Customer Service Executive**

### DUTIES & RESPONSIBILITIES:

- Maintaining a positive, empathetic, and professional attitude toward customers at all times.
- Responding promptly to customer inquiries.
- Communicating with customers through various channels.
- Acknowledging and resolving customer complaints.

**DECLARATION:** I hereby declare that all the statement given above are true & correct to the best of my knowledge.