



JIBIN JOSE

SUPERVISOR

To be able to work and be a part of your prestigious company that would further enhance Knowledge and the discipline built in me and would give me an opportunity to learn and Handle new things and tasks.



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Dubai, United Arab Emirates

SKILLS

A strong track record in retail management

Excellent leadership & communication skills.

Adaptability to multicultural environment.

Full knowledge in SAP

MS-Office

G-SUITE

LANGUAGES

ENGLISH

Full Professional Proficiency

MALAYALAM

Full Professional Proficiency

HINDI

Full Professional Proficiency

WORK EXPERIENCE

SUPERVISOR

MAJID AL FUTTAIM CARREFOUR HYPERMARKETS UAE

04/2014 - Present

DUBAI, UNITED ARAB EMIRATES

Achievements/Tasks

- Ensure exceptional customer service is delivered at all times.
- Manage and motivate the team to meet sales targets and margin and ensure efficiency.
- Manage and ensure proper stock management (stock value, control out of stock, orders and merchandise deliveries) in coordination with the section staff.
- Analyze the competition pricing and promotional activities to ensure competitive advantage.
- Manage and control attractive displays and correct pricing are implemented at all times.
- Ensure all hygiene, safety requirements and standards of preparation, preservation and necessary packaging are adhered to.

IT SUPPORT

TICYT SOFTWARE SOLUTION INDIA

01/2012 - 01/2014

KERALA, INDIA

Achievements/Tasks

- Installing and configuring computer hardware, software, systems, networks, printers, and scanners.
- Monitoring and maintaining computer systems and networks Responding in a timely manner to service issues and requests.
- Providing technical support across the company (this may be in person or over the phone).
- Setting up accounts for new users Repairing and replacing equipment as necessary Testing new technology
- Talk staff through a series of action, to help set up systems or resolve issues.
- Troubleshoot system and network problems, diagnosing and solving hardware or software faults.
- Provide support, including procedural documentation and relevant reports.
- set up new users accounts and profiles resolve password issues.
- Follow diagrams and written instructions to repair a faults or set up a system.

CERTIFICATES

Certificate in PIC 1,PIC 2,PIC 3 food and safety hygiene from Dubai Municipality

Fire and safety and First Aid Training from Dubai Government.

Customer service Training

EDUCATION

MSc in Software Engineering

Anna University

06/2008 - 06/2013

Chennai,Tamilnadu,India.