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Dehradun, Uttarakhand - 248001  
INDIA

# JITENDER KANDPAL

## STORE SUPERVISOR

## EDUCATION

High School (CBSE Board) - 1989

Senior Secondary (CBSE Board) - 1991

## KEY SKILLS

Training & Development

Conflict Resolution & Problem Solving

Effectively communicating with team members, management, and customers.

Managing time effectively to prioritize tasks and meet store objectives.

## PERSONAL INFORMATION

Father's Name : MR. R C Kandpal

D.O.B : 27/12/1973

## SUMMARY

Experienced and highly motivated Store Supervisor with expertise in overseeing day-to-day operations, managing staff, and ensuring exceptional customer service in a high-volume supermarket environment. Skilled in inventory management, merchandising, team leadership, and driving sales growth. Strong ability to train, motivate, and develop teams to achieve company objectives and deliver a positive shopping experience. Adapt at managing store compliance, handling customer inquiries, and optimizing store processes for maximum efficiency.

## EXPERIENCE

THE CENTRAL SUPER MARKET- INDIA

01/2015 - 01/2025

Designation- Store Supervisor

### Duties & Responsibilities

- Manages a team of 15 Sales Professionals.
- Team Leadership & Staff Supervision.
- Train, motivate and develop team to manage store, and handling customers.

RICHI RICH SUPER STORE - INDIA

03/2004 - 12/2014

Designation- Floor Manager

### Duties & Responsibilities

- Customer Service
- Inventory & Stock Management
- Sales Optimization & Merchandising
- Staff Scheduling & Performance Monitoring