JITHIN CHAND C



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Dedicated Senior Analyst with expertise in Demand Planning, Procurement, and Supply Chain Management. To leverage extensive experience in Oracle JDE, SAP MM/SD/ERP modules, logistics management, drive operational efficiency and strategic growth in a dynamic organization. Preferably in Dubai.

AREAS OF KNOWLEDGE

- Logistics Operations
- Supply Chain Analytics
- Procurement
- Warehouse management
- Production Planning
- Pricing and Freight Negotiation
- Inventory Control
- Demand Planning & Forecasting
- E-commerce Operations
- Support Import / Export Operations
- Order Management
- Accounts Payable/Receivable Processes
- Market Analytics

TECHNICAL SKILLS

- SAP MM/SD/ERP Modules
- Oracle IDE
- Supply Chain Management
- Demand Planning
- Sourcing
- Logistics Management
- Order Management and Order Fulfillment
- Inventory Management / Market Forecasting
- E-Commerce fulfilment
- Invoice Processing
- Data Analytics
- MS-Office (Word, Excel and PowerPoint)
- Power BI

EDUCATION

- Master of Business Administration in Logistics and Supply Chain Management, Bharathiar University, Coimbatore.
- Bachelor of Degree (B.Com. CA), Sri Krishna College of Arts & Science, Bharathiar University, Coimbatore.

SOFT SKILLS

- Collaborator
- Communicator
- Innovator
- Attention to detail
- Critical Thinker
- Leadership
- Negotiation

PERSONAL DETAILS

Date of Birth: 19th Jan'95

Languages: English, Hindi, Malayalam, Tamil Address: Dunes Village Dubai Investment Park

2, Dubai, UAE

Passport no.: P2811502 Date of Expiry: 21 July 2026

PROFILE SUMMARY

- Bringing Over 6 years of experience in supply chain logistics, procurement, and operations. Skilled in vendor management, strategic sourcing, and process optimization. Proficient in demand planning and business development.
- Experienced in steering Procure to Pay process in coordination with other departments involved, engaging with vendors for procurement and processing payments within defined timeline.
- Identified cost-saving opportunities within the supply chain, resulting in significant cost reductions without compromising quality or service levels.
- Implemented inventory optimization strategies, leading to reduced excess inventory levels and improved inventory turnover ratios.
- Currently spearheading procure-to-pay activities, purchase order management, and supplier relationship strengthening at HCL Technologies.
- Skilled in sourcing strategies, order fulfillment optimization, and maintaining high customer satisfaction levels.

WORK EXPERIENCE

Senior Analyst | HCL Technologies Ltd., Chennai | Sep'22 - Feb'24

Key Result Areas:

- Collaborated closely with cross-functional teams, including Sales, Logistics, and Customer Service, to ensure smooth order processing and timely deliveries.
- Executed procure-to-pay activities based on customer demand and forecasts, streamlining purchasing processes.
- Managed open order reports, collaborating with suppliers to meet production requirements promptly.
- Conversion of PR to PO, Tracked and reported key order management metrics, such as order turnaround time and error rates, to monitor performance and drive continuous improvement.
- Resolved supplier invoice issues proficiently to maintain timely delivery schedules and enhance supplier relationships.
- Supervised order management, analyzing data, and communicating effectively with stakeholders.
- Planned and forecasted orders based on supply-demand dynamics and deployment schedules.

Junior Executive Planning | Paragon Polymer Products Pvt. Ltd., Bangalore | Apr ${}^\prime 21$ – Sep ${}^\prime 22$

Kev Result Areas:

- Orchestrated centralized warehouse stock planning, ensuring optimal inventory levels across 17 branches.
- Responsible in Handling more than 5000+ SKU's at 3 different Locations.
- Managed demand inputs from branches, reviewed demand projections, and maintained maximum stock inventory.
- Prepared dashboards for inventory management and key performance indicator tracking.
- Supervised export orders, retail replenishment plans, and institutional sales order fulfillment.
- Coordinated with production plants for new article requirements and optimized slow-moving inventory liquidation.

Logistics Executive | Bhagavathy Traders | CFA of Colgate Palmolive Ltd., Coimbatore | May '20 - Apr '21

Key Result Areas:

- Utilized SAP SD module for efficient 3PL operations, including transport planning and inventory management.
- Coordinated transport activities, route planning, and freight details to optimize delivery processes.
- Managed end-to-end logistics information flow, ensuring timely material supply and dispatches.
- Analyzed key performance metrics, identified improvement opportunities, and implemented cost-saving techniques.
- Established monitoring systems for logistics management, enhancing goods identification, storage, and movement processes.

PREVIOUS WORK EXPERIENCE

Assistant Accounts | Varun Beverages Ltd., (Pepsico)Palakkad | Feb'18 - Apr'20