



JOANNA ROLICE GO LOZADA

OBJECTIVE:

Skilled grocery store clerk with 6 years of experience in providing customer service, handling cash, and processing transactions. Aspire to leverage my knowledge and experience to be a high-quality, and effective clerk in your company.

Work Experience

Feb 2018 - April 2022

Majid Al Futtaim Hypermarkets L.L.C.

Dubai U.A.E

Cashier

- Operates POS cash register.
- Received and process payments by cash, credit card, gift card, apple/samsung google pay.
- Bag customers groceries in accordance of best practices to avoid items being damaged while simultaneously scanning items and handling customer queries.
- Receives no customer complaints to date because of my personal and friendly manner as well as competence.

CCO-in Charge

- Manage the out safe. (Cash, Loans, Credit Card machines).
- Responsible for the override key and all override operations.
- Get all the receipts of the shift signed by duty in charge at the end of the shift and prepare the override reports for review by store manager.

Danube Home L.L.C.

Position: Cashier

From May 2022 to Present

- Ensure that the correct order has been punched in.
- Inform customers of their bill and ask if they will pay in cash or through credit card.
- Take payments and tender change.
- Assist counter staff in packing ready orders and handing them to customers.
- Ensure that counter area is kept clean and organized at all times.
- Tally cash at the end of each shift and handle discrepancies according to company policies.
- Create and maintain cash reports at the end of each day.

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 Al Warqa 1, Dubai, UAE

Education

University of Manila

Bachelor of Science in Computer
Science

2006

LakanDula High School

Manila Philippines

2005

Librada Avelino Elem. School

Manila Philippines

2001

PERSONAL INFORMATION

Date of Birth : 27 January, 1989
Place of Birth : Manila, Philippines
Nationality : Filipino
Marital Status : Single
Religion : Roman Catholic
Passport Number : P4090989B
Expiry Date : Dec 2029
License Number : 4707227
Expiry Date : May 2026
Issuing Place : Dubai

Reference Person Upon Request