CONTACT

📞 +971565635149

✉ Junaidch0072@gmail.com

🏠 Jumeirah village circle Dubai UAE.

SKILLS

- Windows/Mac OS troubleshooting
- IT Infrastructure Support
- Network Administration
- Desktop & Network Security
- Software Installation
- Network Troubleshooting
- Hardware Troubleshooting
- Patch Management
- System Administration
- Inventory Management
- Remote Desktop Support
- Data Analysis
- Security Compliance
- Cyber Security
- Customer service

PERSONAL INFO

DATE OF BIRTH : 11-01-1997

MARITAL STATUS: SINGLE

NATIONALITY: PAKISTAN

AGE: 26 YEARS OLD

GENDER: MALE

PASSPORT DETAILS
PASSPORT NO: EA1020631
Issue Date: 4-DEC 2019
Expiry Date: 2-DEC 2024

VISA STATUS: WORK

LANGUAGES:
ENGLISH: FLUENT
URDU: NATIVE
ARABIC: CONVERSATIONS

"RESPONSIBILITIES OF SALES EXECUTIVE "

- Prepare and deliver appropriate presentations on products and services
- Create frequent reviews and reports with sales and financial data
- Ensure the availability of stock for sales and demonstrations
- Participate on behalf of the company in exhibitions or conferences
- Negotiate/close deals and handle complaint or objections
- Collaborate with team members to achieve better results.

JUNAID IBRAR
SALES EXECUTIVE & IT SUPPORT

IT Support: Analyst with over 7 years' experience working in both the public and private sectors. Diplomatic, personable, and adept at managing sensitive situations. Highly organized, self- motivated.

Sales Executive: Conducting market research to identify selling possibilities and evaluate customer needs. Actively seeking out new sales opportunities through cold calling, networking and social media. Setting up meetings with potential clients and listening to their wishes and concerns.

WORK EXPERIENCE °

IT SUPPORT & IT TECHNICIAN Years of Experience: 7
Present 2022-2023 Current Job

NESTO Hypermarket Group LLC. UAE

SALES EXECUTIVE - 2020- 2022

Years of Experience: 2

*TRANSMED Company * UAE*

UAE LICENSE °

Light vehicle C-3 Manual Driving license
Issue Date 12/10/2022
Expiry Date 12/10/2024
Place of Issue: Dubai

QUALIFICATIONS °

BSc. Bachelor Of Science: Computer Of Science – 2019

Punjab Group Of Colleges Rawalpindi Pakistan.

Matric:
High School Degree – 2015

" RESPONSIBILITIES OF IT SUPPORT "
- Troubleshoot and resolve hardware and software issues for end-users
- Install and configure software applications and updates
- Manage user accounts and permissions in Active Directory
- Provide technical support for remote users via phone and email
- Monitor and maintain network infrastructure, including switches and routers
- Conduct regular backups and disaster recovery testing
- Collaborate with other IT teams to implement new technologies and systems
- Conduct security audits and implement security measures to protect against cyber threats
- Train end-users on new software and hardware systems
- Maintain inventory of hardware and software assets and order new equipment as needed.