

KANDARP MANSUKHBHAI SOSA

Production + Service Engineer | Planning, Laser and Galaxy
Hardware/Software Engineer | Basic Computing | Basic Networking

+918866435054

@ kandarpsosa@gmail.com

Magdalla Surat395007, Gujarat, India

★ DOB 14th Dec. 1989



SUMMARY

- To obtain a challenging position in a professional services organization where my knowledge, experience and skills can be utilized to their full potential.
- Dependable professional with strong background installing, maintaining, and repairing systems and components. Maintains equipment safety and performance with in-depth inspections and corrections. Dedicated to quality and always professional.
- Knowledgeable Engineer offers 9 years of troubleshooting and repair experience with advanced technical knowledge. Dependable and service-driven with strong safety record and excellent follow-through. Well-versed in consulting blueprints and schematics to assess repair needs.

SKILLS

Technical Troubleshooting	Analytical and Problem-solving	Global Customer Support	Remote Support
Communication	To Lead Team	Strategy Making	Customer Relationship
Functioning QC	Windows Operation		

TRAININGS

Training For Maintain, Install, Dismantle & General Services of Galaxy Machine

Advance Training for Quazar Machines Installation, Maintain, Dismantle & General Service

Basic Training for Synova Machine Installation, Maintenance & Dismantle

WORK HISTORY

10/2021 - 03/2024

Luanda & Saurimo Cities, Angola

Service In-charge (Maintenance, Plant Production Support)

KILD-Kothari Industria De Lapidacao De Diamantes LDA [Client of Sarin]

Plant & Production facility Support,

- Machinery- production channel design
- Identify and Arrange skillful person as machine operator
- Streamline work process with local labor laws and company laws of Angola govt.
- To prepare require supporting materials for working & maintaining machines and the working tools.
- To remote support for other plant fault finding & solutions.
- Created step-by-step procedures for day-to-day tasks to streamline workflow and improve efficiency.
- Prepared detailed reports of system performance after installation or upgrades.

Machine & Technological Support

(Installation, General Maintenance, Shifting & Calibration Process)

- Plant & different hardware setup
- To Assemble & Install, Maintain Machineries like sarine(Planning, Quazar & Galaxy), lexis(Helium, M-Box), synova(Laser DCS50), stpl(Hallmark), & many others.
- To training - operators & engineer whenever require.
- Site-visit observe area for basic installation & safety install machine,
- To maintain diagnostic computer Hardware & Network,
- Handled yearly and preventive maintenance to keep machines in good working condition.
- Assisted in installing equipment and tested and maintained Machines & Related Parts.
- Troubleshoot malfunctions and diagnosed issues to service equipment quickly and fully.
- Diagnosed and repaired mechanical issues according to industry standards.
- Analyzed complex problems and identified root causes of system failures.

WORK HISTORY

11/2016 - 10/2021

Surat Gujarat & All over India

Field Service Engineer (Diamond Industry)

Sarine Technologies India Pvt. Ltd.

To Configure systems Related Machines and then Maintain, Install & General Service of All the Machines

- To assemble different parts for machines, Install & Maintain Machines and Software & Provide General Services for Machines and Software Conducted system tests to ensure proper functioning of hardware components.
- To train junior engineer & well coordination with clients
- Provided onsite installation and configuration of hardware, software and related peripherals for customers.
- Submitted reports to Related Dept. following field visits Repaired and calibrated systems and equipment post-installation.
- Troubleshoot malfunctions and diagnosed issues to service equipment quickly and fully
- Performed complex technical functions on electrical systems to support engineers including set up, operation, maintenance, calibration and troubleshooting
- Troubleshoot and repaired machines, Different Parts & computer systems.
- Identified engineering problems and recorded solutions for reference purposes
- Created detailed documentation of service activities performed at customer sites.
- Provided on-site services, installed new systems and escalated customer complaints.

05/2010 - 03/2012

Surat Gujarat India

Servicemen Technician

Writer Safe Guard India pvt. Ltd.

ATM Services & Cash Management Servicemen Technician

- Duty Is About to Maintain & Install ATM Machines & To Provide Services for General Problems
- Worked closely with human resources to support employee management and organizational planning
- Also Manage Cash Handling & Installation

EDUCATION

06/2013 - 07/2016

Kosamba Gujarat

Diploma in Electronics & Communication

Gujarat Technological University

06/2008 - 03/2010

Surat Gujarat

H.S.C. in Science

GSEB University Gujarat

03/2005 - 04/2006

Surat Gujarat

S.S.C.

GSEB University Gujarat

LANGUAGES

Gujarati
Native



Hindi
Native



English
Proficient



Portuguese
Intermediate



FIND ME ONLINE

www.linkedin.com
kandarp-sosa-658985268

WhatsApp
+918866435054 / +244935994892