KASSIM TANKO









A DILIGENT PROFESSIONAL WITH VAST EXPERIENCE IN HANDS-ON ROLES; I BRING DISCIPLINE, A DEEP UNDERSTANDING OF RELEVANT RULES, AND A KNACK FOR IMMEDIATE RESULT-ORIENTED TASKS. MY TOP-NOTCH COMMUNICATION SKILLS FOSTER A POSITIVE WORK ENVIRONMENT, BOLSTERED BY MY ORGANIZATIONAL EFFICIENCY AND DEDICATION TO TIMELY DELIVERY. MY CORE STRENGTHS LIE IN COMMUNICATION, MAINTENANCE, PRACTICAL TASKS, TEAM PARTICIPATION, CONSULTATION, AND PUBLIC SPEAKING. WITH A HUNGER FOR CONTINUAL LEARNING AND DELIVERING CUSTOMER SATISFACTION, I SEEK TO CONTRIBUTE THESE SKILLS AND MORE TO A RENOWNED ORGANIZATION.

LANGUAGES

ENGLISH

ARABIC

FRENCH

PERSONAL DETAILS

DATE OF BIRTH: 20/07/1988

NATIONALITY: GHANAIAN

MARITAL STATUS: SINGLE

DRIVING LICENSE

DRIVING LICENSE CATEGORY BE

WORK EXPERIENCE

MERTON INC./GREENER
IMPACT
INTERNATIONAL/DOWNTO
WN CITY
RESTAURANT&HOTEL/HEAV
EN TO HEAVEN
MED.&LAB.EQUIP.REPAIRIN

JUN 2010 - PRESENT Greater Accra region CUSTOMER SERVICE REPRESENTATIVE/PROJECT OFFICER/ASSISTANT MANAGER RESTAURANT/TELECOMMUNICATION ASSISTANT

RESULTS-DRIVEN PROFESSIONAL WITH MORE THAN 8+ YEARS OF EXPERIENCE DRIVING BUSINESS GROWTH THROUGH CUSTOMER SERVICE REPRESENTATIVE, PROJECT MANAGEMENT, MANAGERIAL ROLE AND MARKETING STRATEGIES. SKILLED IN TEAM LEADERSHIP, CAMPAIGN ANALYSIS AND BUDGET MANAGEMENT. PROVEN TRACK RECORD OF INCREASING BRAND ENGAGEMENT BY 20-25% THROUGH TARGETED CLIENTS, ORGANIZATIONS AND SOCIAL MEDIA CAMPAIGNS. SEEKING A CHALLENGING ROLE THAT LEVERAGES MY EXPERTISE TO DRIVE BUSINESS SUCCESS.

EDUCATION

ARMED FORCES SENIOR HIGH SCHOOL

2003

GREATER ACCRA REGION

GHANA INSTITUTE OF JOURNALISM (GIJ)

GHANA PORTS AND Harbours authority Training School CERTIFICATION

DIPLOMA IN COMMUNICATION STUDIES

BASIC FORKLIFT OPERATION CERTIFICATE

SKILLS

COMMUNICATION

PUBLIC SPEAKER

MAINTENANCE

TEAM PLAYER

HANDY MAN

ADVISER