



Kaung Min Khant

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ABOUT ME

I am proactive, hardworking and self motivated person with a positive attitude. Develop departmental policies and targets. Energetically experience in communication and collaboration with team members. Organized, details oriented, and a self-starter. Dedicated to increasing sales by providing customers with careful consideration and support. Burning desire to achieve company goals. I want to get new challenges, risks and grow my career step further. Capable to work under pressure.

WORK EXPERIENCE

27/11/2024 – CURRENT Dubai, United Arab Emirates

AIRCRAFT APPEARANCE (DNATA)

- Maintain cabin cleanliness before boarding and after disembarkation.
- Ensure seats, seat pockets, and tray tables are clean and functional.
- Inspect and clean lavatories, restocking supplies as needed.
- Collect and dispose of cabin and galley waste.
- Follow safety and hygiene standards set by aviation authorities.
- Report maintenance and cleanliness issues promptly.

10/02/2022 – 18/03/2024 Yangon, Myanmar/Burma

WAITER AWAI METTA HOTEL (YANGON)

- Greeting and Seating guests .
- Menu Presentation and Recommendations.
- Table Setup and Attention to Detail.
- Knowledge of Food and Ingredients.
- Upselling and Promoting Specials.
- Delivering Foods and Beverages.
- Smooth Communication with the Kitchen.
- Customer Service and Patience.
- Handling Bill splits and Payment Methods .
- Maintain Cleanliness and Organization.
- Making inventory and stock list.
- Billing hand overing system to another shift.
- follow up the supplier.
- Arranging table and events set-up.
- Guiding the responsibility to the new staff / new learner.
- Maintaining the highest standard of service.
- Maintaining Hygiene and Appearance.

05/05/2020 – 30/11/2021 Yangon, Myanmar/Burma

TABLE WAITER BO BO MIN BAKERY

- Customer Service Expert
- Detail-Oriented Problem Solver
- Dedicated Customer Support Representative
- Empathetic Communication Specialist
- Dynamic Service Professional
- Specials and Upselling to guests
- Serving with Care and Attention
- Handling Food Display and Presentation
- Collaboration with the Bakery Team
- Adaptability with the colleague and customers

09/06/2018 – 30/06/2019 Yangon, Myanmar/Burma

SALES REPRESENTATIVE AND TEAM LEADER OCEAN SUPERMARKET

- Selling Products and Services to the customer.
- Cost-Benefit Analysis and cost controlling project .
- Building Positive Relationships between service staff and customers.
- Cold Calling , Lead Outreach and feedback with the customers.

- research issues to provide accurate solutions.
- Meeting Sales Targets monthly.
- Collaboration and Coordination with the dealers.
- Market Analysis with the trending products.

03/04/2017 – 03/11/2017 Yangon, Myanmar/Burma

CASHIER FUN FUN CONVENIENCE STORE

- Handle Cash, Credit and Debit Transactions.
- Greet and assist Customers.
- Ensure Products are properly displayed.
- Keep the store tidy and organized.
- Restock items as needed.
- Accurately and efficiently handle sales.
- Provide information and resolve customer questions.

● EDUCATION AND TRAINING

27/03/2024 – 19/05/2024 Yangon, Myanmar/Burma

FOOD AND BEVERAGE SERVICE INSTITUTE M Hospitality and Tourism

06/06/2017 – 15/03/2022 Yangon, Myanmar/Burma

BACHELOR OF MATHEMATICS MAJOR Dagon University

04/12/2016 – 07/03/2017 Yangon, Myanmar/Burma

MAJOR OF ENGLISH (ADVANCED) Yangon University of foreign Language Course (YUFL)

● LANGUAGE SKILLS

Mother tongue(s): **MYANMAR**

Other language(s): **ENGLISH**

● DIGITAL SKILLS

Microsoft Office | Zoom | Social Media | Google Drive | Outlook | Microsoft Word | Microsoft Powerpoint | Instagram | Microsoft Excel | Google Docs | EMAIL GMAIL | Messenger, Whatsapp, Skype | Creativity and Attention to Detail.

● HOBBIES AND INTERESTS

Enjoy learning new things from different nationalities and absorbing different cultures, traveling and love to involve in environmental activities.

-Engaging with people with helps use to get newly experiences regarding their tradition and cultures which leads to promote smooth and warmly relationship. As a result, it will be easier for use to travel to different countries and to communicate with local residents by knowing their nature.

-Get involve in river or beach area cleanup, learn to repair household items, cooking with local ingredients, join environmental activist groups, Charities or Organization will be a great contribution in maintaining green and sustainable environment and for healthy life style.