



# IBRAHIM KHALEEL

F&B PROFESSIONAL



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## EDUCATION

### BACHELOR OF SCIENCE

SRM Institute Of Hotel  
Management / Chennai / 2010

## SKILLS

### CUSTOMER SERVICE SKILLS

PROBLEM HANDLING

TIME MANAGEMENT

CASH HANDLING

POSITIVE ATTITUDE

MULTI TASKING

ACTIVE LISTENING

FLEXIBILITY

## LANGUAGES

ENGLISH

HINDI

MALAYALAM

TAMIL

## REFERENCE

MR.SARATH MAHESH  
Villa Maya Trivandrum

## ABOUT ME

Food & Beverage professional with over 10 years experience working in Hotels, Restaurants and Catering sector, seeking an opportunity in a challenging environment where my skills can be utilized to its fullest potential.

## WORK EXPERIENCE

**INDIAN RAILWAY  
CATERING AND  
TOURISM  
CORPORATION  
(IRCTC)**  
Trivandrum, Kerala  
Oct 2019 - Nov 2022

### Catering Supervisor

Monitor the quality of food, portion control and preparation  
Ensuring timely delivery of food service  
Checking the customer satisfaction  
Handling customer complaints  
Coordinating with kitchen team to ensure a smooth operation

**NAIF RESTAURANT &  
CAFE**  
Kasaragod  
May 2017 - Aug 2019

### Restaurant In Charge

Managing the day to day operation of the restaurant  
Ensuring the customer satisfaction.  
Requisition and managing of stock  
Handling the staff and the duty roaster  
Preparing daily financial reports.

**AMBROSIA BAR &  
RESTAURANT**  
Singapore  
Jul 2012 - Nov 2016

### Captain

Handling the shift and ensuring a smooth operation  
Helping the service team on the floor for an efficient service  
Allocation of staffs for the shift  
Engaging with the guests and checking the satisfaction  
Store order and inventory

**HOTEL BAKEL  
INTERNATIONAL**  
Kasaragod  
Aug 2010 - Jun 2012

### Server

Greeting guests, serving food and drinks as per the orders  
Engaging with the guests in a professional way  
Setting up and clearing tables during the whole service.  
Buffet set up and maintenance  
Coffee preparation and service  
Managing orders and communicating them to the kitchen