

# CONTACT

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**Q** UAE

#### **SKILLS**

- Teamwork
- Sales
- Technology
- Effective Communication
- Customer service
- Organization

#### LANGUAGES

- English (Fluent)
- Kiswahili (Fluent)

#### **CERTIFICATES**

• Basic Life Support Certificate

# **VERRALEANE KHALUHI**

STORE PICKER



# **PROFILE**

I am a professional with a strong background in retail and customer service. I am skilled in assisting customers, driving sales, and maintaining an organized display to attract customers. I am also experienced in using technology to track stock inventory. My dedication is to always deliver exemplary customer service, drive up sales and increase customer brand loyalty. I aim to work in supportive work environments that encourage continual personal and professional growth.



### **WORK EXPERIENCE**

#### **Quickmart Supermarket**

2023-2025

**Brand Merchandizer** 

- Assisted customers with inquiries on the Nice and Lovely brand products.
- · Helped restock and arrange shelves.
- Helped customers pick out products and make informed buying decisions.
- Used scanners and tablets to track stock inventory.

#### **Coolblack Apparel Store**

2022- 2023

Sales Assistant

- · Assisted customers with inquiries and purchases.
- Handled customer complaints in a friendly and professional manner.
- · Promoted discounted and special offer items to increase store sales.
- · Monitored stock levels and reported shortages.
- Organized shelves and kept the working area neat.

#### **Kenya Forest Service**

2021 - 2022

Front Desk Operations

- Greeted and welcomed guests in a professional and friendly manner.
- · Directed guests to the appropriate person or department.
- · Handled incoming and outgoing packages.
- Responded to emails and calls in a timely and professional manner.
- Organized the front office area.



# **EDUCATION**

Diploma in Environmental Resources Conservation.

Machakos College

2016 - 2021