



Kyaw Hlaing Bwar

Cashier

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Al Rigga, Deira, Dubai, UAE

PROFESSIONAL SUMMARY

Highly motivated and customer-focused individual with 3+ years of experience in delivering outstanding customer service and driving sales in retail environments. Eager to enhance the shopping experience for customers while achieving sales goals and promoting the company's products and services effectively.

PERSONAL INFO

Date of Birth : 13 Aug 1998
Marital Status : Single
Nationality : Myanmar
Religion : Buddhist
Visa Status : Visit Visa
Availability : Immediately
Reference available upon request.

SKILLS

Language Skills

- English
- Burmese

Professional Skills

- Excellent Customer Service & Communication Skills
- Upselling & Cross-selling
- Cash Handling
- Teamwork & Collaboration
- Flexibility & Adaptability
- Basic Computer Knowledge (Microsoft Office Suites)

EDUCATION

- ❖ Bachelor of Electronics and Communication Engineering
University of Technology (Yatanarpon Cyber City)

WORK EXPERIENCES

Sales Associate

Jan 2022 – Feb 2024

Generation Concept Store, Yangon, Myanmar

- Greet and assist customers in a friendly and professional manner.
- Understand product features and benefits to effectively communicate with customers.
- Maintain a clean and organized store environment.
- Monitor and replenish inventory as needed.
- Process customer transactions accurately and efficiently.
- Provide exceptional customer service before, during, and after the sale.
- Collaborate with team members to achieve sales goals.
- Stay knowledgeable about current promotions and marketing campaigns.
- Resolve customer complaints and concerns in a timely and satisfactory manner.

Cashier

Jun 2020 – Oct 2021

Capital Hypermarket, Mandalay, Myanmar

- Welcome customers and process transactions accurately.
- Handle cash, credit, and debit card payments securely.
- Maintain a tidy and organized checkout area.
- Scan and bag items efficiently while ensuring accuracy.
- Assist customers with any inquiries or concerns regarding their purchases.
- Promote loyalty programs or discounts to enhance customer experience.
- Balance cash register at the end of each shift and report any discrepancies.