

- Provides rate quotes and coverage recommendations; assists with long-term planning
- Assists with completion of application and other necessary paperwork; obtains underwriting approval
- Worked in Robinhood Insurance Brokers Private Limited as Senior Relationship Manager-
- Financial Planning from
- Researched current trends to identify prospective customers and determine specific needs.
- Implemented and regularly reviewed financial controls to generate accurate and reliable financial data.
- Improved overall financial reporting by streamlining control processes and reporting structures.
- Prepared cash flow projections, cost analysis and monthly, quarterly and annual reports.

January 2015 - January 2016

Hitachi Payment Services Pvt - Executive, CHENNAI, INDIA

- The Point of Sale (POS) Technicians are trained professionals who are involved in the day-to-day operation of technology applications and equipment
- They Provide desk-side assistance in resolving technology support issues
- They Perform installations, repairs, upgrades, backups, and other maintenance tasks
- Implemented company policies, technical procedures and standards for preserving integrity and security of data, reports, and access.
- Utilized appropriate financial tools to manage accounts payable and receivable.
- Introduced new methods, practices, and systems to reduce turnaround time.

January 2014 - December 2015

Sutherland Global Service - Customer Support, CHENNAI, INDIA

- The customer service representative is expected to be friendly, prompt, and courteous
- You will provide assistance for people who are checking-in, making reservations, rebooking a flight, and checking in baggage.
- Updated and maintained current customer support database.
- Monitored inbound calls to provide quality customer support.
- Provided primary customer support to internal and external customers.
- Answered customer support inquiries via specialized ticket tracking platforms.
- Provided customer support and technical support to customers daily.
- Solved moderately complex issues while maintaining top-quality customer support.
- Assisted customers over telephone or in-person to provide customer support.
- Used AI to provide customer support, identify clients and submit incident reports.
- Led and executed customer support team strategy to reach company support goals.

ACCOMPLISHMENTS

- Optimistic
- Good Inter-Personal and Organizational Skills

- Ability to maintain a cool head in adversity
 - Participated in Seminars in College Level
 - Leadership Qualities
 - PROJECTS
 - Submitted a Project on (BSIM) to NIIT
 - Undergone Business Systems in Information and Management (BSIM) @ NIIT.
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INTERESTS

HOBBIES , Surfing the Net, Reading Books, Drawing, Painting and Sketching.

CERTIFICATIONS

- [THE ULTIMATE GUIDE TO MONEY LAUNDERING AND AML COMPLIANCE - FINANCIAL CRIME ACADEMY - 4.5 HOURS](#)