



# LADGHARKAR IBRAHIM



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Ratnagiri,

## CORE QUALIFICATIONS

- Maintain good relationship with clients.
- Ready to take big responsibilities and handle work under pressure
- Knowledge of [Software]
- Microsoft Office: Power Point (PPT), Excel, Word, CRM, SF.
- Multitasking
- Team coordination
- Quality focused
- Customer satisfaction
- Active listening

## EDUCATION

2022

**NCRDS STERLLING INSTITUTE**  
**Management | Mumbai, MH**

MBA: Marketing

GPA: 70

2019

**I.C.S OF ARTS, COMMERCE**  
**Mumbai university | Khed, MH**

Bachelor of Business

Administration: Marketing

GPA: 52.63, GPA: 61, GPA: 51

- [Degree] Graduate

## INTERESTS

EXTRA -CURRICULAR

CERTIFICATE, Volunteered for many social activities Participated in various sports event at Mumbai university AWS cloud sales accreditation business certificate

## PROFESSIONAL SUMMARY

Intend to build a career in Sales & Marketing with leading Company with committed & dedicated people, which will help me to explore myself fully and realize my potential. Willing to work as a key person in challenging & creative environment.

## EXPERIENCE

11/2022 - 07/2023

**Customer Engagement Executive**

**Savic Technology Pvt. Ltd. | Mumbai**

- Dealing With (IT PRODUCT AND SERVICES)
- MODERN ERP SAP AND CLOUDS SERVICES
- Engaged with customers to better understand needs and deliver excellent service.
- Resolved customer queries and problems using effective communication and providing step-by-step solutions.
- Maintaining business relations with existing clients as well as with new clients.
- Coordinated with technical teams in delivering products, installing software or hardware and providing services after processing orders.

06/2021 - 07/2021

**Digital**

**WGBL, India Pvt Ltd, Marketing | Pune**

- Created unique, topical online content, engaging customers effectively and increasing website clicks.
- Used excellent knowledge in SEO and copywriting skills to generate searchable, rankable and engaging website copy.

03/2018 - 06/2019

**Spare Part Executive**

**Super Servicing & Auto Parts**

- Maintained required inventory levels at minimal cost.
- Tracked inventory levels and optimized ordering strategies to meet availability needs whilst maintaining budget goals.
- Shared new products and promotions with customer to encourage sales.

LANGUAGES

Hindi, Kokani, Urdu: First  
Language

English: A1  
  
Average

PASSPORT DETAILS

- Passport No. : P8489825
- Date of Issue : 01/03/2017
- Date of expiry : 28/02/2027
- Place of Issue : Mumbai