



# LIHINI APSARA RANASINGHE

## PERSONAL PROFILE

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Emirate Id – 784-1996-2755930-7

Address : Deira,Dubai,UAE

Passport Number : N9248344

Date of Birth : 16<sup>th</sup> December 1996

## STRENGTHS

### ❖ Communication

Being able to communicate clearly,listen actively,and articulate your thoughts can improve the customer experience.

### ❖ Attention to details

Being detail-oriented can help you avoid mistakes when checking out customers,stocking shelves,or checking in vendors.

### ❖ Cash handling

Experience with cash handling is important for cashiers to include on their resumes.

## SKILLS

- ❖ Excellent customer service.
- ❖ Strong attention to details.
- ❖ Excellent math and money handling skills.
- ❖ Ability to work independently and as part of a team.

## LANGUAGES

- ❖ English – Fluent
- ❖ Hindi - Fluent
- ❖ Sinhala - Native

## PROFILE SUMMARY

A hardworking person who likes to face and work in a challenging environment. Has skills for teamwork and high skills for achieving personal and company goals. Highly organized, self-motivated, and computer literate. I prefer to obtain a challenging job and rise up to a higher position in the relevant field of my knowledge by utilizing my skills, attitude, and knowledge for the attainment of personal and organizational goal.

## WORK EXPERIENCES

### Cashier

Al Kabayel,Dubai | January 2024 to Present

#### Responsibilities

- Greet customers and process their purchases in a timely manner.
- Provide great customer service,addressing customer issues promptly and efficiently.
- Perform cash,credit card,and check transactions accurately.
- Ensure accurate record keeping and inventory control.
- Maintain a clean and organized work area.

### Supervisor

Brandix Apparel Solution Limited | 2016 to 2023

#### Responsibilities

- Instruct these workers about the work methods and procedures.
- Maintain discipline among the workers.
- Supply necessary materials.

### Salesman

Arpico (Pvt) Ltd – Sri Lanka | 2015 to 2016

#### Responsibilities

- Attend and analyze customer complaints to provide viable and timely solutions.
- Follow up on the development,application and interpretation of customer satisfaction survey and defining and taking the necessary actions.
- Proactive in contracts sales,renewal,upgrade activity support.

## EDUCATIONAL QUALIFICATIONS

- Passed G.C.E.Advanced Level Examination (High School).
- Passed G.C.E.Ordinary Level Examination (Junior School).