



Mahin Noushad

Date of birth: 15/09/1998 | **Nationality:** Indian | **Gender:** Male | **Phone number:**

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ABOUT ME

I am a mature, positive, and hardworking individual who always strives to achieve the highest standard possible at any given task. In my previous role as a Sales Representative, I demonstrated the ability to work under intense pressure, sell products and services to customers of all backgrounds, handle customer complaints, and solve problematic situations as they arose. I was promoted twice for exceeding my sales targets.

WORK EXPERIENCE

AUG 2023 - JAN 2024 Forum Mall, Maradu, Ernakulam, India

STORE MANAGER LOUIS PHILIPPE

- overseeing sales operations, customer service, and achieving sales goals.
- Provided exceptional customer support, including greeting, advising on product selection, and resolving complaints.
- Maintained inventory, processed payments accurately, and trained new team members to consistently meet monthly sales targets.

2021 - 2023 MG Road, Ernakulam, India

SALES ASSOCIATE LENSKART.COM

- Assisting customers with finding appropriate products to meet their needs.
- Analyzed and properly processed product returns.
- Trained and developed new sales team associates in products, selling techniques and company procedures.
- Implemented up-selling strategies and contribute in increasing in sale.
- Helped customers with frame adjustments and servicing.

2018 - 2019 Lulu Mall, Ernakulam, India

FASHION CONSULTANT UNITED COLORS OF BENETTON

- Answering customer's questions about specific products.
- Recommend specific outfits, accessories, and other fashion items to customers.
- Cross-sell products.
- Manage returns of merchandise.
- Ensure racks are fully stocked.

EDUCATION AND TRAINING

2022 Ernakulam, India

BACHELOR OF COMMERCE Mahatma Gandhi University

2017 Ernakulam, India

12TH GRADE- SCIENCE Kerala Board of Higher Secondary

● LANGUAGE SKILLS

Mother tongue : **MALAYALAM**

Other Languages: **ENGLISH, HINDI, TAMIL**

● DIGITAL SKILLS

Microsoft Office (Outlook, Excel, Word, PowerPoint) | SAP HANA

● ADDITIONAL INFORMATION

ORGANISATIONAL SKILLS

Problem Solving

Team Management

Leadership

I hereby declare that the information provided in this CV is true, complete, and accurate to the best of my knowledge.