



MANOJ HEWAGE

SALES & CUSTOMER SERVICE PROFESSIONAL

PROFILE

I am an energetic, ambitious person who has developed a mature and responsible approach to any task that I undertake, or situation that I am presented with.

My experience gives me a huge confidence to achieve the goals in any situation with a different environment. I am excellent in working with others to achieve a certain objective on time and with excellence.

A highly motivated and dynamic professional, I approach every task with a mature sense of responsibility and a proven track record of success in diverse environments. My extensive experience empowers me to confidently navigate challenges and collaborate effectively with teams to achieve objectives on time and to a high standard. I am eager to contribute my skills and passion to your team, driving collective success.

WORK EXPERIENCE

Assistant Sales Manager **2023**
Ann International PVT LTD | Colombo

- Elevated customer satisfaction through exceptional service delivery.
- Crafted and executed innovative marketing strategies to boost product promotion.
- Amplified brand visibility with targeted advertising initiatives.
- Optimized team performance to consistently exceed sales targets.

Senior Sales Executive **2022 - 2023**
NMI Surgical | Colombo

- Amplified brand visibility and market presence through innovative sales campaigns.
- Unearthed new business opportunities to drive company growth.
- Cultivated strong customer loyalty through exceptional service, resulting in repeat business.
- Increased sales revenue with aggressive, targeted marketing strategies.

Kitchen Steward **2006 - 2010**
LANTRNS Hotel | Cyprus

Customer Service Manager/Sales Representative **2001 - 2005**
GEL CABS | Colombo

- Provided exceptional service and addressed customer queries promptly, enhancing brand reputation through high-quality support.
- Navigated challenging situations to guarantee customer satisfaction and foster loyalty.
- Resolved complaints efficiently, reinforcing customer relationships.
- Oversaw daily operations, ensuring optimal performance across all service levels.

Kitchen Steward **Feb 2024 – present**
NOUR ARJAN ROTANA | FUJAIRAH

- Streamlined meal preparation by efficiently assisting prep cooks with ingredient preparation, enhancing overall kitchen productivity

Own Business Trading **2011 - 2016**
Colombo

CONTACT

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SKILLS

- RELATIONSHIP MANAGEMENT
- TIME MANAGEMENT
- CUSTOMER NEEDS ASSESSMENT
- QUICK LEARNER WITH NEW APPLICATION
- PROBLEM RESOLUTION

EDUCATION

ST. JOSEPH COLLEGE Nugegoda
GCE Ordinary Level
1994

EXTRA-CURRICULAR ACTIVITIES

NATIONAL TEAM SRI LANKA
Jan 1999 - May 2020
Member of National volleyball Team

Keyboardist/Musician
Jan 2000-Oct 2024

PERSONAL DETAILS

Date of Birth: 01 Feb 1979
Nationality: Sri Lankan
Visa Status: Employment Visa
Marital Status: Married

DRIVING LICENSE:
Driving License Category
United Arab Emirates

LANGUAGES

- ✓ Sinhala
- ✓ English
- ✓ Greek

