

MANUEL PAMITTAN

Contact: +971 581 498 940 | email: manuelpamittan@gmail.com | Dubai, United Arab Emirates

▼ Objective

Seasoned **Information Technology** Specialist with 20+ years of expertise in operations and support, adept at reducing incidents and maintaining service levels, seeks to join your team and drive success through innovative solutions.

▼ Detailed Skill

- 17years professional driving skills
- Database Systems Administration
- Technical Support
- Management Skills
- Act as a role model
- Computer Troubleshooting
- Wireless bridge technologies
- Customer-facing experiences
- Fiber Optic systems
- Leadership
- Collaborative Problem Solving
- Sales Management
- Project Management
- Proficiency in Microsoft Office
- Network Administration

▼ Accomplishments

- Remarkable and historical event for catering the 1st and latest automated **Philippine National Election** for the transmission of tallies during the country's election in **2010, 2013, 2016 and 2019** for having installed more or less a thousand of satellite internet broadband equipment (VSAT) to different Government Municipalities across the Country(Philippines). The company garnered historical awards and recognition, increased the company's revenue to over 40% during my stay at We are I.T. Philippines Inc. as a Satellite Network Operator
- Developed the first Computerized Accounting, Loaning, Savings Deposit and Point of Sale System of the Cooperative in which the company earned the Government banks a bunch of Recognition and accreditations and increased the company's Revenue to over 70% in just 2 years as Systems programmer and Database Administrator for Five Star Savings and Credit Development Cooperative
- Successfully nailed a deal for the following projects as an IT Project Manager role for Infrarich Tekno Construk Inc., increasing sales to over 40% in just 2 years and cultivating robust client partnerships:
 - ❖ Surveillance (Close Circuit Television) Systems using innovations in Fiber Optic systems and wireless bridge technology types of equipment in different Government Municipalities, agencies and districts, in collaboration with the Command Center.
 - ❖ Philippine Government Agencies for the sales of Microsoft Office Yearly Subscriptions for 2020 to 2024.
 - ❖ Different Philippine Government agencies for the sale of IT Communications and **Facility** equipment like Structural Cablings, Servers, Routers, Biometric devices and others.

▼ Achievements

- Jan 23 – 25 2020 **ABIDE (Association of Building Industry and Data Center Expert)**
- Oct 8 – 10 2019 **Amax Security Systems Corporation**
Dahua Certified Security Professional (CCTV)
Amax Security System Corporation Office, Cubao, Quezon City
- Dec 4 – 8, 2017 **Cisco Certified Network Associate (CCNA) Accelerated Version 3**
NEXUS Education Services
1611 A/C Burgundy Empire Tower, ADB Avenue, Ortigas Center, Pasig City

▼ Experience

- Nov 2018 – Feb 2024 **Project Manager for I.T. & Communication Facilities**
Infrarich Tekno Construk Inc. – Cagayan, Philippines
Day to Day Duties includes:
- Setting project goals and coming up with plans to meet those goals
 - Maintaining project timeframes, budgeting estimates, and status reports
 - Managing resources for projects, such as computer equipment and employees
 - Coordinating and collaborating with project team members and developing schedules and individual responsibilities
 - Implementing IT strategies that deliver projects on schedule and within budget
 - Using project management tools to track project performance and schedule adherence
 - Conducting risk assessments for projects
 - Organizing meetings to discuss project goals and progress
 - Sales in IT communications, network devices, CCTV and facilities

- Apr 2016 – Oct 2018 **I.T. Engineer - EDGE I.T. Solutions (Company Owned)**
In charge of the following:
- Computer repairs, network Installation and Configurations
 - Installation and configuration of Analog and IP CCTV
 - Installation and configuration of Radio Frequency and Switches
 - Satellite communications devices and configurations
 - Fiber optic systems Installation, termination, cabling and configurations.
 - Sales in IT communications, network devices, CCTV and facilities
- Feb 2014 – Oct 2015 **I.T. Technical Support Engineer – AGN Enterprise**
In charge of the following:
- Computer Repairs, Network Installation and Configurations
 - Installation and configuration of Analog and IP CCTV
 - Installation and configuration of radio frequency and network devices
 - Satellite communications devices and configurations
 - Sales in IT communications, network devices, CCTV and facilities
- Feb 2010 – Nov 2013 **Satellite Network Operator - (W.I.T.) We are I.T. Philippines**
IPSTAR Gateway Office Pampanga, Philippines
- Responsible for the Monitoring, Troubleshooting, and Maintaining Operations of the Radio Frequency Subsystem, Network Management Subsystem and Power Subsystem.
 - Conduct preventive and Corrective procedures, activity, or maintenance regularly.
 - Professionally handles a team to be able to comply with the given tasks and responsibilities.
 - Efficiently operates the Service Desk as required for a certain Gateway or Country.
 - Management: Handling incidents or emergencies accurately, skillfully and steadily.
 - Performing field works like VSAT installation, surveying, repair, and POCs (Proof of Concept).
- Jul 2008 – Jan 2010 **Computer Technician, Network Technician & Data Entry**
I-TECH.LINK Internet Café – Isabela, Philippines (Company Owned)
- In charge of Computer Software and Hardware installation Specialization in all types of Windows based Operating System (OS) or Linux
 - In charge of Local Area Network configuration including IP Planning, and Routing.
 - Accuracy in Data Entry
- May 2005 – Mar 2008 **Overseas Contract Worker**
Yiuh Jiun International, Inc. - Tainan, Taiwan R.O.C. (702)
- Oct 1998 – Jan 2005 **Systems Programmer & Database Systems Administrator**
Five Star Savings and Credit Development Cooperative - Upi, Gamu, Isabela
This Position includes the following responsibilities:
- In charge of utilization of the Five Star Savings and Credit Development Cooperative (CREDECO) Local Area Network.
 - Accuracy in Data Entry
 - In charge of Computer Software Installation and Hardware of the cooperative in the following aspects:
 - Operating Systems (Any Windows base/Linux OS)
 - Microsoft Office
 - Amend Clipper program codes for General Computerize Accounting System

▼ Education

S.Y. 1994 **SECONDARY**
Saint Ferdinand College – Ilagan City, Isabela, Philippines

S.Y. 1998 **COLLEGE**
Saint Paul University – Tuguegarao City, Cagayan, Philippines
Bachelor of Science in Information Technology Major in Computer Science

▼ Volunteer

Volunteered Support through communications facilities for the remarkable most devastating typhoon in the History of the Philippines, Typhoon Haiyan also known as Yolanda struck Tacloban, Philippines, and nearby areas. Due to Communication failure in the said area, our team hereunder resolved the problem thru:

1. Installation of Satellite (VSAT) Broadband Communication for free call personal use for the community
2. Using Began a Satellite Base Internet Communications and Thuraya Satellite Phones