

# MARIA KASOZI NALUBEGA

SALES ASSISTANT

 17.07.1998  0589751201  mariahkasozi79@gmail.com



## PROFILE

I have almost 5 years of combined working in business My dedication to improving the atmosphere of the business operations will become an asset to your company.  
In return, I look forward to the opportunity to experiment with different areas

## EDUCATION

High School  
(Uganda Advance Certificate of Education)

## EXPERIENCE

April 2021 - November 2023 **Katumwa Sports Center**

Sales Assistant/Cashier

- Ensure high levels of customer satisfaction through excellent sales service
- Maintain outstanding store condition and visual merchandising standards
- Maintain a fully stocked store
- Ascertain customers' needs and wants
- Recommend and display items that match customer needs
- Welcome and greet customers
- Manage point-of-sale processes
- Actively involve in the receiving of new shipments
- Keep up to date with product information
- Accurately describe product features and benefits
- Follow all companies policies and procedures

April 2018 - March 2020

**Enro Hotel Mityana**

Waitress

- Welcoming and greeting customers.
- Greet customers and seat them according to their preferences.
- Offer welcome drinks and beverages.
- Take orders and provide information about menu items.
- Suggest menu items when requested by the customer.
- Ensure that the order is prepared according to the menu.
- Ensure order quality and quantity prior to serving.

## SKILLS

- ✓ Communication - written and oral skills
- ✓ Customer Service
- ✓ Interpersonal skills
- ✓ Team Work

## LANGUAGES

English ★★★★★