



CONTACT:

Name : Rehemah Mbabazi
Address : Abu Dhabi, UAE.
Phone : +971 568754251
Email : mbabazirehemah24@gmail.com

LANGUAGE:

- ❖ English
- ❖ Arabic

PERSONAL DETAILS:

Nationality : Uganda
Date of Birth : 03/04/1994
Marital Status : Single
Gender : Female
Religion : Christian
Visa Status : Visit Visa
Passport No : B1507522

JOB SKILLS:

- Communication Skills
- Time Management Skills
- Reception and Check-in
- Interpersonal Skills
- Food and beverage services
- Customer Services Skills

EDUCATION:

- High School Certificate.
- Retail Business Training School.

CAREER OBJECTIVE:

Provides a positive customer experience with fair, friendly, and courteous service, Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases, Resolves customer issues and answers questions, Processes return transactions. Itemizes and totals purchases by recording prices, departments. Very energetic result oriented and organized. Collects payments by accepting cash, check, or charge payments from customers and makes change for cash customers.

EXPERIENCE:

[SALES GIRL AND CASHIER]

[2Year]

MAJID AL FUTTAIM HYPERMARKET L.L.C

DUBAI. UAE.

Responsibility:

- ❖ Assisting customers, addressing inquiries, and providing information about products.
- ❖ Demonstrating a deep understanding of the products or services offered.
- ❖ Utilizing sales tactics to upsell or cross-sell items.
- ❖ Managing transactions accurately, including cash, credit/debit cards, and vouchers.
- ❖ Using Point of Sale systems for item scanning, price verification, and generating receipts.
- ❖ Maintaining records of transactions and balancing cash registers at the end of the shift.
- ❖ Ensuring the security of cash and following safety protocols.

[CUSTOMER SERVICES]

[4 Month]

SHEIKH ZAYED FESTIVAL

Responsibility:

- ❖ Providing attendees with information about the festival schedule, lineup, venue layout, and amenities.
- ❖ Assisting with ticketing issues, scanning tickets, and ensuring smooth entry for attendees.
- ❖ Handling inquiries, complaints, or issues from attendees calmly and effectively to maintain a positive festival atmosphere.
- ❖ Gathering feedback from attendees to improve future festival experiences.

[WAITRESS]

[1 Year]

BEACH ROTANA

Abu Dhabi, UAE.

Responsibility:

- ❖ Providing attentive and friendly service to patrons, ensuring their dining experience is enjoyable and satisfactory.
- ❖ Accurately recording customer orders and preferences, ensuring special dietary needs or requests are communicated to the kitchen.
- ❖ Demonstrating comprehensive knowledge of the menu, including ingredients, preparation methods, and specials.
- ❖ Addressing customer concerns or complaints promptly and professionally to ensure customer satisfaction.

DECLARATION:

I do hereby declare that all statements in this application are true to the best of my knowledge and belief.