



MD ARIF

CONTACT

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- 📍 Al Barsha 1 - Dubai, UAE

PERSONAL DETAILS

Nationality : Bangladeshi

Date of Birth : 02/03/2000

Marital Status : Single

Gender : Male

EDUCATION

- ❖ Secondary School Certificate

LANGUAGE

- English
- Hindi
- Bangla

SKILLS

- Customer Service
- Interpersonal communication
- Attention to detail
- Active to listening
- Flexibility
- Problem Solving
- Leadership
- Critical thinker
- Time management
- Computer literacy
- Sales techniques
- Face-to-face selling
- Merchandising
- Product knowledge
- Stock counting
- Upselling expertise
- Product demonstrations
- Just In Time stock control

SUMMARY

I am seeking an opportunity to contribute to your progressive organization, where I can enhance my knowledge and skills in alignment with the latest industry trends. I aim to actively participate in the dynamic endeavors that drive organizational growth, thereby achieving personal fulfilment.

EXPERIENCE

Food Delivery Boy Hotspot Cafeteria, Dubai, UAE 2024 - Present

- ❖ Manage multiple orders, delivery locations, and customers at the same time
- ❖ Deliver orders within an optimal period of time, ensuring freshness of food and respect for customer preferences
- ❖ Navigate local streets and highways efficiently using GPS
- ❖ Communicate clearly with customers and food service employees, demonstrating an eagerness to work through any issues or points of confusion
- ❖ Verify orders before each delivery and maintain a detailed, comprehensive delivery log

Sales

Murshid Alam Market, Bangladesh 2 year

- ❖ Greet and direct customers
- ❖ Provide accurate information (e.g. product features, pricing and after-sales services)
- ❖ Answer customers' questions about specific products/services
- ❖ Conduct price and feature comparisons to facilitate purchasing
- ❖ Cross-sell products
- ❖ Ensure racks are fully stocked
- ❖ Manage returns of merchandise
- ❖ Coordinate with the Retail Sales Representatives team to provide excellent customer service (especially during peak times)
- ❖ Inform customers about discounts and special offers
- ❖ Provide customer feedback to the Store Manager
- ❖ Stay up-to-date with new products/services

DECLARATION

I hereby certify that the above information are true and correct according to the best of my knowledge and my experience.