

# MOHAMAD HAIBOU

Dubai, U.A.E

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## Objective

A Very hardworking person capable of dealing with different types of customers, and the best customer service needed in any service oriented people. Can work individually or with a group fully trained in giving organization

## Experience

- Worked as a **SALESMAN** in **TAFRIJ ZEENA**, Nouakchott, Mauritania 4Years.
- Working as a **SHOP ASSISTANT** with at **UNION COOP** in Dubai from 2021-2023.

## Duties and Responsibilities

- Receiving, processing, and organizing shipments and deliveries accordingly.
- Restocking depleted or low shop items and ensuring that the salesfloor is organized according to established guidelines.
- Assisting customers in locating desired shop items.
- Informing customers of shop promotions to encourage purchases.
- Performing regular price audits to identify and correct price discrepancies.
- Performing end-of-day cleaning duties, which includes wiping down windows, mirrors, and fixtures as well as sweeping and mopping the shop floor.
- Addressing and resolving customers complaints in a professional manner.
- Processing customer payments using the shop's Point of Sale (POS) system.
- Maintaining an in-depth knowledge of store items to provide advice and recommendations as needed.

## Educational Qualification

- Islamic Baccalaureate
- Basic Computer Knowledge

## Personal Profile

Date of Birth	:	01.12.1989
Sex	:	Male
Marital Status	:	Married
Religion	:	Muslim
Nationality	:	Mauritanian
Languages Known	:	Arabic, French, English

## Passport Details

Passport Number	:	BB2187615
Date of Issue	:	29.09.2020
Date of Expiry	:	28.09.2025
Place of Issue	:	Mauritania
Visa Status	:	Cancelled Visa

## Declaration

I hereby certify that the information provided in the document is true to my knowledge and belief.

Place: Dubai, UAE

**MOHAMAD HAIBOU**