



Mohamed Kamal

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Objective

Dedicated and customer-oriented cashier and Salesman with 5 years of experience in handling transactions, assisting customers, and maintaining a positive shopping experience. Seeking a position to utilize my skills in cash handling, customer service, and sales support while contributing to a professional team environment.

Education

- **Bachelor of Science, Banha University** Graduation: 2016
Department: Special Chemistry
Grade: Very Good

Experience

- **Al Deyafa Hyper Market** Egypt 2/2022 - 12/2024
Job Title: Cashier & Sales
 - Welcoming customers upon arrival and interacting with them politely and professionally.
 - Provide excellent customer service and assist shoppers with inquiries.
 - Arrange and organize merchandise on shelves and ensure stock availability.
 - Monitor product expiry dates and maintain cleanliness and order in the work area.
 - Operating the cash register to calculate purchases, issue receipts, and accept payments.
 - Keep the checkout area clean, organized, and well-stocked with necessary supplies.
 - Participate in inventory checks and report stock shortages.
- **El NAGGAR Store** Egypt 11/2019 - 1/2022
Job Title: Cashier & Sales
 - Welcoming customers upon arrival and interacting with them politely and professionally.
 - Offering suggestions, showcasing products, and helping customers choose the right sizes or colors.
 - Keeping clothing items neatly arranged on shelves and racks, and restocking items when needed.
 - Operating the cash register to calculate purchases, issue receipts, and accept payments.
 - Answering customer inquiries and resolving any post-purchase concerns.
 - Participating in regular inventory checks and ensuring availability of sizes and models.
 - Ensuring that all items have accurate price tags.

Skills

- Effective Communication Skills
- Politeness and Customer Service
- Persuasion Skills
- Speed and Accuracy
- Ability to work under pressure
- Attention to Detail
- Patience and Composure
- Flexibility and Teamwork

Languages

- Arabic: Native
- English: Intermediate