



MOHAMMED AMAL K

CAREER SUMMARY

Results-driven BBA graduate with a strong foundation in Logistics and Supply Chain Management. Skilled in operations, inventory control, procurement, and logistics coordination. Proficient in ERP systems, supply chain optimization, and cost-reduction strategies. Strong analytical and organizational skills with a solid understanding of end-to-end supply chain processes. Eager to contribute to a dynamic team to drive efficiency and operational excellence.

PERSONAL DETAILS

Mobile No : +971508352054
Email ID : amalmuhammed760@gmail.com

Address : Dubai, UAE
Nationality : Indian
D.O.B : 19-12-2001
Gender : Male
Marital Status : Single
Passport No : Y561025
Date of Expiry : 27/06/2033

COMPUTER PROFICIENCY

- MS Office
- TALLY ERP
- Peachtree
- QuickBooks
- PowerBI

LANGUAGES KNOWN

- English – Read, Write, Speak
- Malayalam – Read, Write, Speak
- Hindi – Read, Write
- Arabic – Read, Write

ACADEMIC CREDENTIALS

- 2023 BACHELOR OF BUSINESS ADMINISTRATION**
CALICUT UNIVERSITY, KERALA, INDIA
- 2020 HIGHER SECONDARY**
BOARD OF HIGHER SECONDARY EXAMINATION, KERALA, INDIA
- 2018 SSLC**
BOARD OF PUBLIC EXAMINATION, KERALA, INDIA

EXPERIENCE

❖ **TEAM LEADER** | Jul 2024 – Apr 2025
SHADOFAX TECHNOLOGIES PVT LTD

KEY RESPONSIBILITIES

- Led operations across three high-volume logistics hubs, managing last-mile delivery for major e-commerce clients such as Flipkart, Myntra, and Meesho.
- Trained, supervised, and mentored delivery executives, resulting in a 20% increase in delivery efficiency.
- Monitored key performance metrics; identified delivery delays and implemented corrective strategies to enhance on-time delivery rates.
- Maintained 99% compliance in Customer Verification (CV) for high-value shipments, ensuring process accuracy and security.
- Successfully resolved 95% of customer escalations within SLA, contributing to improved customer satisfaction and retention.
- Designed and managed roster schedules for delivery staff, optimizing route planning and pickup timelines to reduce turnaround time.
- Oversaw daily cash handling, reconciliation, and EOD closure activities, ensuring financial accuracy and accountability.

KEY SKILLS

- | | |
|----------------------------------|-------------------------------|
| ❖ Last-mile delivery efficiency | ❖ Route & roster optimization |
| ❖ Multi-hub logistics management | ❖ Cash handling & EOD closure |
| ❖ Team supervision & training | ❖ Shipment tracking |
| ❖ KPI tracking & analysis | ❖ SLA compliance |
| ❖ Customer issue resolution | ❖ Process improvement |
| ❖ Compliance & quality control | ❖ Cross-functional teamwork |

CERTIFICATION

- IOSH** | Managing Safety
- NEBOSH** | IGC in Occupational Health & safety
- Logistics & Supply Chain Management** | Mes Kalladi Collage, Kerala, India

REFERENCE

- RAHUL R**
PALAKKAD, KERALA
Phone: +91 9495956146
Email: rahulrm031@gmail.com

DECLARATION

All information provided in this resume is true and accurate to the best of the applicant's knowledge. The applicant accepts responsibility for any discrepancies or inaccuracies.

MOHAMMED AMAL K