

MOHAMMED ANAFI

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PROFESSIONAL SUMMARY

Dedicated and customer-focused retail professional with over 5 years of experience in sales and cashier operations at Lulu Hypermarket. Skilled in handling high-volume transactions, maintaining clean checkout counters, and delivering exceptional customer service. Currently working as a Supervisor Trainee, gaining hands-on experience in team management, inventory control, and operational coordination. Committed to performance excellence, team collaboration, and achieving store targets.

WORK EXPERIENCE

Salesman

Lulu Hypermarket, Al Nahda – Sharjah, UAE | 2018 – 2023

- Assisted customers with product selection and queries
- Promoted offers and upsold products
- Operated POS system and handled cash/card transactions
- Met daily and monthly sales targets
- Maintained clean and organized display shelves

Supervisor Trainee

Lulu Hypermarket, Al Nahda – Sharjah, UAE | 2024

- Assisting in managing daily retail operations and floor supervision.
- Coordinating team schedules and monitoring employee performance.
- Ensuring compliance with company policies and safety protocols.
- Overseeing inventory checks, stock rotation, and shelf replenishment.
- Resolving customer concerns professionally and maintaining service quality standards.
- Reporting operational issues and performance metrics to senior supervisors.

ACADEMIC HISTORY

Higher Secondary Certificate (humanities)

MI HSS, Ponnani, Kerala, India | 2015 - 2017

SSLC

MI HSS, Ponnani, Kerala, India | 2014 - 2015

KEY SKILLS

- Retail Sales & Customer Handling
- POS Operation & Cash Management
- Inventory Control & Merchandising
- Team Supervision & Staff Coordination
- Time Management & Task Prioritization
- Conflict Resolution & Customer Satisfaction
- Store Operations & Visual Display Management
- Communication & Interpersonal Skills

LANGUAGES

- English – Proficient
- Hindi – Fluent
- Tamil – Fluent
- Malayalam – Native