# MOHAMMED SAFEER KP

KALLIPARAMBIL HOUSE, MALAPPURAM

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# **PROFESSIONAL SUMMARY**

Experienced in sales with a proven track record of building and leading high-performing teams, seeking a leadership position where he can drive revenue growth and achieve company goals. Results-driven experience in managing operations, inventory, and teams. Skilled in optimizing processes, reducing costs, and ensuring safety. Dedicated to enhancing efficiency, accuracy, and customer satisfaction through effective leadership.

# **KEY SKILLS**

- **Microsoft Office**
- **Negotiation Skills**
- **Closing Techniques**  $\bullet$
- **Relationship Building**
- **Problem Solving**
- Managing the warehouse team
- Training and Development
- **Customer Service**

- Product Knowledge
- Data Analysis
- Communication
- Cost Control&Reduction
- **Time Management**
- Safety procedures
- Hiring and Recruiting
- Sales Planning

#### PROFESSIONAL EXPERIENCE

#### **SALES MANAGER - 2 Years**

#### Quezee Foods Manufacturing Company – Pulamathole, Kerala

- Increased the sale of low performing items by Using Salespromoter Techniques that lacksquareincluded product placement and visual
- Hired and trained 10 employees on new products, Customer service and consultative selling techniques
- Led a team to improve warehouse efficiency, reducing processing times by 20%.  $\bullet$
- Increased order accuracy by 15% through the implementation of advanced inventory lacksquaresystems.

# **SALES MANAGER** - 1 Year

# **Thyma Foods Manufacturing Company- Kottakkal Kerala**

- Managed a sales team of 12, driving a 25% increase in sales through targeted  $\bullet$ marketing campaigns.
- Orchestrated the launch of a new product line, resulting in a 20% increase in market lacksquareshare within the first six months.

- Enhanced customer satisfaction rates by 30% through the implementation of a new customer feedback system
- Controlling and managing warehouse inventory levels to optimize stock and prevent shortages.
- Supervising warehouse staff, assigning tasks, and ensuring efficient workflow

# SALESMAN CUM DRIVER - 2.5 Years

#### Saudi Kuwaiti Food Company - Saudi Arabia

- Selling Products Using solid arguments to prospective Customers
- Making Follow up calls to ensure Customer satisfaction
- Keep in mind on time delivery
- Cordinate sales efforts with team members and departments

#### **SALES MANAGER** – 2 Years

#### MFC Fruits International Pvt Ltd- Kochi Kerala

- Negotiated contracts with suppliers, resulting in significant cost savings for the company.
- Managed a team of 20 sales representatives, providing coaching, training, and performance feedback to maximize team performance..
- Developed and implemented innovative practices to reduce fruit wastage and ensure optimal freshness of product

# SALESMAN CUM DRIVER- 2 Years

#### NFFP Al Watania For Industries - Saudi Arabia

- Selling Products Using solid arguments to prospective Customers.
- Making Follow up calls to ensure Customer satisfaction.
- Keep in mind on time delivery
- Reporting to Sales Supervisor all daily sales activities and achieved results.

# SALES EXECUTIVE - 1 Year

#### Ibn Al Diera Spare LLP- United Arab Emirates

- Handle customer inquiries and complaints effectively
- Product Knowledge&Inventory Management.
- Trained new sales associates on product knowledge and sales techniques.
- Provided exceptional customer service, resulting in a 95% customer satisfaction rating.

# **CUSTOMER RELATION OFFICER** - 1 Year

#### Hinduja Global solution IT Company - Chennai India

- Handling Customer Inquiries
- Providing Information&Gathering Feedback
- Resolve customer issues&Maintaining Records

#### SALESMAN CUM DRIVER - 3 Years

#### Famous Bakery Manufacturing Company - Perinthalmanna Kerala

- Driving and delivery the product.
- Payment Collection&Handling.
- Vehicle Maintenance&Record Keeping.

# **EDUCATION**

# Higher Secondary Education

GHSS Anamangad

# **Bachelor of Commerce** – (Course Not Completed) Co Operative College

#### **Diploma in Networking and Hardware Technology**

**ETC College** 

- Microsoft Excel
- Photoshop

Microsoft Word

Tally

# LANGUAGES

English Hindi Tamil Malayalam

# ACHIEVEMENTS&AWARDS

- Completed Professional Selling Skills at SIR TECH Company.
- Best Sales Employee of 2020 at SKFC Saudi Arabian Company.

# **DRIVING LICENCE**

• Saudi Arabian Medium Licence

• Indian Four, Three&Two wheel Licence

#### REFERENCE

- Thyma Foods
  Sakkeer
  Managing Director
  thymafoods@gmail.com
- Quezee Foods
  Fabis Meledath
  General Manager
  quezeefoods@gmail.com

# DECLARATION

I here by certify that all the above information is true to the best of my knowledge