Mohsin Mk



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Dubai, UAE in Mohsin <u>Mk</u>

PROFILE

Goal-driven Business Development Executive with 2 years of experience. Demonstrated success in increasing revenue, negotiating deals, and fostering client relationships. Proficient in written and verbal English communication. Strategic thinker committed to achieving targets through customercentric approaches and strong interpersonal skills.

LANGUAGES	
English	••••
Hindi	• • • • •
Malayalam	• • • • •
Urdu	• • • • •

EDUCATION

Bachelor of Business Administration

New Horizon College/ Bangalore University 2022 | Bengaluru, India

SKILLS

- Communication and networking
- MS Office and CRM platforms
- Business Planning
- Leadership
- Strategic Planning
- Interpersonal Skills
- Client Relationship Management

PROFESSIONAL EXPERIENCE

Business Development Executive

Simpl(One Sigma Technologies Pvt Ltd)

- 08/2021 01/2024 | Bengaluru, India
- Conducted comprehensive market research to identify potential business opportunities and emerging trends within the fintech and B2B sectors.
- Analyzed competitor activities and market dynamics to formulate effective strategies for business growth.
- Prospected and engaged with potential B2B clients, showcasing the benefits of Simpl's buy now pay later platform.
- Cultivated and maintained strong relationships with key clients, ensuring customer satisfaction and retention.
- Collaborated with the sales and marketing teams to develop targeted strategies for promoting Simpl's B2B solutions.
- Tailored presentations and product demonstrations to showcase how Simpl's buy now pay later platform aligns with the specific needs and goals of potential clients.
- Provided in-depth training to clients on the platform's features and benefits.
- Collaborated with product development, marketing, and customer support teams to ensure a unified approach in meeting client needs.

Representative, Operations

Concentrix India

02/2021 – 07/2021 | Bengaluru, India

- Cross sell of bank products to prospective and current clients.
- Resolved an average of 30 inquiries per day through email and phone support, leading to an impressive 98% customer satisfaction rating.
- Managed communication with colleagues to resolve discrepancies in financial and client statements, supporting the daily recording and balancing of financial transactions.
- Assisted customers with financial transactions and provided guidance by suggesting products to help them plan for their financial future.
- Processed cash withdrawals, deposits, and various other customer financial transactions.

CERTIFICATES

Business Analysis & Process Management 🛛

TECHNICAL EXPERTISE

Oracle

Salesforce

Slack