

## MUHAMMED ANAS MADTHINGAL

Sales Supervisor

#### **PROFILE**

A determined sales supervisor who is constantly looking for new opportunities and ways of working that will create a better business.

Maxine is organized analytical with excellent attention to detail and a strong customer service ethos, he is able to meet and exceed customers' Expectations

Every time as a true professional he works hard to know who her competitors are and what they did in market, right now she would like to join a company that strongly support professional developments and would like to join a company

That strongly support professional development and career progression and encourages its employees to gain professional qualifications

CONTACT

PHONE:

+971 52 238 1377

Location

**United Arab Emirates** 

EMAIL

anasmhd 1457@gmail.com

### PERSONAL DETAILS

Date of birth : 28-11-1998
Nationality : Indian
Marital Status : Married
Gender : Male

#### **UAE VALID LICENSE**

LICENSE NO: 2716122 LIGHT VEHICLE (MANUEL)

#### **LANGUAGES**

English Hindi Malayalam

## Education

SSLC – High School Education
Kerala INDIA (MARKAZ HSS KARANTHUR)

# **Experience**

ADNOC Distribution – Sharjah UAE, Position : sales Supervisor Duration : 2019 to 2022.

PACIO LLC Jewelry Deigning - Kerala India

Position : sales Manager Duration : 2017 to 2019

Coco kaya L.L.C – Abu Dhabi UAE Position : Marketing Sales

Duration : 2 Months

- Greet and assist customers
- \* Respond to customer inquiries and complaints
- Direct and supervise employees engaged in sales, taking inventory, reconciling cash receipts, or in performing services for customers
- Monitor sales activities to ensure that customers receive satisfactory service and quality goods
- \* Inventory stock and reorder when necessary
- \* Instruct staff on how to handle difficult or complicated sales
- Meet financial objectives by preparing an annual budget; scheduling expenditures; analyzing variances and initiating corrective actions
- Formulate pricing policies and accuracy
- Attend trade shows to identify new products and services
- \* Coach, counsel, recruit, train and discipline employees
- Utilize information technology to record sales figures for data analysis
- \* Help customers find items in the store.
- \* Check for stock at other branches or order requested stock for customers.
- Provide customers with information about items.
- Present, promote and sell products/services using solid arguments to existing and prospective customers
- Perform cost-benefit and needs analysis of existing/potential customers to meet their needs
- Establish, develop and maintain positive business and customer relationships
- Expedite the resolution of customer problems and complaints to maximize satisfaction
- \* Achieve agreed upon sales targets and outcomes within schedule
- \* Coordinate sales effort with team members and other departments

## Core Skills

- \* Management skill
- \* Exceptional customer services skills.
- \* Complaint / issue resolution.
- \* Calm and decisive under pressure
- Well organized/ time management.
- Report Writing and editing.
- Phone, emailing and face-to-face communication.
- \* Teamwork and support.
- Multitasking.
- Effective communication.
- \* Attention to details.

## Declaration

I certify that the above are true and correct to the best of my knowledge and ability if given a chance to serve you. I assure that I will execute my duties for the total satisfaction of my Superior.