



MUHAMMED NEBEEL K N

PROFESSIONAL SUMMARY

Driven professional with background in sales, customer service and operations management across diverse industries. Highly skilled at fostering relationship with customers to increase loyalty and retention while improving satisfaction levels. Seeking to leverage strong target achievement to progress within growing company.

Contact

Phone

+971 544291737

+91 8594031773

Email

nebeel.kn@gmail.com

Address

Kuzhikkadavil House,

Kodikuthumala, Aluva P.O.,

Ernakulam, Kerala, India,

PIN: 683101

Education

2020

Retail Sales Associate Trainee
Completed training under Whirlpool corporation,
a multinational manufacturer of home appliances.

2018

National Institution Of Open Schooling
Senior Secondary Education
Queen Mother's college, Aluva Kerala

2017

Training Partner in Hardware & Network Engineering
National Skill Development Corporation

2016

Professional Diploma in Hardware & Networking
Government Polytechnic College, Kalamassery, Kerala

2015

Higher Secondary Examination, Grade 12
Major in Commerce
Social St. Joseph, Kalamassery, Kerala

2013

Secondary School Leaving Certificate, Grade 10
Al-Farooqia High School Cheranellore, Kerala

Language

English

Malayalam

Hindi

Experience

2022-2023

PITTAPPILLIL AGENCIES, ANGAMALY, INDIA
SALES ASSISTANT

- Worked as sales representative for the brand KELVINATOR, a home appliances company.
- Assisting the customers in selecting the products, answer customers' queries and concerns regarding the product and price details.
- Create sales bill and e-way bill and assist in delivering the product to customer.
- Maintain and update stock details, keep the inventory upto date, procure enough merchandise and make sure there is no stock out.
- Responsible for shelf-stocking, organizing the display and keep the floor updated with latest products.

2021-2022

NISHA CLOTHING INDUSTRIES, ERNAKULAM, INDIA
SALES ASSISTANT

- Assisted in selling different types of readymade uniforms that the company manufactures including schools uniforms, medical uniforms, industrial uniforms and hotel uniforms.
- Directly communicate with customers to understand their needs and also responds to telephone and in-person request for information.
- Provide location delivery service.

2019-2020

BISMI HOME APPLIANCES, ANGAMALY, INDIA
SALES REPRESENTATIVE

- Greeted customers and offered assistance with selecting merchandise, finding accessories and completing purchases.
- Provide service with a smile, offering courteous and helpful advice to best meet customers needs.
- Receive and process product returns.
- Use product knowledge and sales abilities to drive substantial profit increase.

2017

NeST TECHNOLOGIES, ERNAKULAM, INDIA
TRAINEE ASSOCIATE

- Responsible for installation and configuration of computer peripherals.

2014 - 2015

HISHAM TRANSPORT, ERNAKULAM, INDIA
BILLING ASSISTANT

- The company is one of the best water supply dealers in Ernakulam and my job included billing and managing customer accounts.
- Keep track of water cans, issue pay and slips.
- Monitor fuel consumption of water tank vehicles and update the inventory.

Skills

Computer proficiency

Sales expertise

Client service

On site assistance

Team work and collaboration

Target driven