MUHAMMED SALAHUDHEEN

CASHIER ADMIN

CONTACT

+971 501761415

muhammadsalahudheen123@gmail.com

DUBAI, UAE

+971 501761415

EDUCATION

Bachelor of Science of Business Administration Rabeendranath Tagore University

Higher Secondary Humanities

Humanities Kerala State Board

Secondary Kerala State Board

LANGUAGE

English	
Malayalam	
Arabic	
Hindi	
Tamil	

ABOUT ME

Service driven Retail management professional with handy exposure in Cash management , Inventory , team management and client relations . Adept in interpersonal skills and accounting practices with GCC expertise , seeking a profile where I could polish my skills and advancecareer to next level .

EXPERIENCE

28/04/2022 - 27/04/2024

EMIRATES COOPERATIVE SOCIETY

CASHIER - HATTA, UAE

- Monitored end to end transactions and ensure that all cash till are ready for trade and that they are suitably manned in order to deliver effective customer service
- Responsible for preparing duty schedules for cashiers and general helpers
- Ensure that all cashiers are able to deliver timely customer service and support them with barcodes, price corrections and over writings
- Promptly handle any queue issues and address any customer queries and complaints
- Generate daily stock reports that include service cards, gift cards, vouchers and warranty cards and discuss the reports with the safe room associate
- Coordinate with the information technology and maintenance teams for point of sale updates and repairs using the weekly checkout document
- Monitor staff on hygiene, grooming and uniform and ensure that they are carrying their ID badge
- Conduct periodic inventory count of support items, such as jute bags, as needed and report any anomalies to the cash manager
- Ensure that all set standard operating procedures are strictly adhered too
- Ensure that staff are actively selling loyalty programs at all point of sales

•01/03/2017 - 31/01/2018

MALABAR TRADE LINKS

SALES PROMOTER - KERALA, INDIA

- Setting up attractive product displays and promotional booths.
- Delivering presentations and demonstrations to customers and other stakeholders.
- Following up with customers and providing guidance on product selection.

01/02/2018 - 31/10/2018

LEVI'S BRAND STORE

SALES COORDINATOR - LULU MALL, COCHIN

- Comply with Levi's® Stores cash handling guidelines
- Assist in pricing of merchandise as needed
- Comply with store security, safety, and loss prevention programs

01/07/2019 - 31/03/2020

EASY BUY FASHION STORE

SALES COORDINATOR - RP MALL, KOLLAM

- Assigning territories and quotas to sales team
- Coordinating training and scheduling for sales staff
- Analyzing customer shopping data to optimize sales efforts and better identify potential customers

01/08/2020 - 31/03/2020

RELIANCE TRENDZ

SALES PROMOTER - RELIANCE MALL, KOLLAM

- Promote product or brand to customers.
- Ensure availability of fast moving items.
- Handle customer complaints, questions and issues

SKILL

COMMUNICATIONTIME MANAGEMENTPROBLEM SOLVINGCOMPUTER EFFICIENCY