

MUHAMMED SHADULI A

Customer-focused and proactive professional with 6+ years of diverse experience across sales, coordination, and professional driving roles in the UAE and India. Proven ability in retail sales, client service, delivery operations, and merchandising across hypermarkets, courier services, and mobile retail. Skilled in route planning, customer handling, time management, and visual merchandising. Demonstrates excellent interpersonal and communication skills in multilingual environments, along with sound knowledge of UAE traffic laws and manual driving. Adept at adapting to dynamic work environments with a strong commitment to professionalism and customer satisfaction.



WORK EXPERIENCE

SALES COORDINATOR & OFFICE DRIVER

SMART EX Courier Services LLC – Dubai, UAE | 1 Year

- Coordinated local parcel deliveries and pickup schedules for clients.
- Drove safely within city limits ensuring timely dispatches.
- Managed basic documentation and real-time updates for dispatch logs.
- Assisted customers with queries and service updates.

SALES EXECUTIVE & VISUAL MERCHANDISER

Panda Ice Cream – UAE | 1 Year

- Managed counter sales and upselling of frozen food products.
- Implemented appealing display setups and ensured brand visibility.
- Conducted daily stock checks and coordinated restocking.
- Engaged with customers to enhance the in-store experience.

SALES EXECUTIVE

Aswaq Hypermarket – UAE | 2 Years

- Handled POS operations and cash management in a fast-paced retail environment.
- Supported team in product promotion and customer service.
- Maintained cleanliness and compliance with store presentation guidelines.

HOUSE DRIVER

Private Family – UAE | 2 Years

- Drove safely and responsibly across major Emirates for family transportation.
- Maintained vehicle logs, cleanliness, and basic maintenance.
- Managed household errands and supported logistics for family needs.

SALES EXECUTIVE

Nano Mobiles – Kerala, India | 2 Years

- Promoted mobile products and accessories to walk-in customers.
- Provided post-sale support and technical guidance.
- Assisted in stock inventory and store upkeep.

TECHNICAL SKILLS

- MS Office (Basics)
- Internet & Email Communication
- Google Maps, Waze, GPS Navigation
- Vehicle Maintenance & Safety Checks

CONTACT

Phone

+971 56 838 2009

Email

muhammedshaduli73@gmail.com

Address

Dubai, UAE

license

Have valid UAE Driving License

EDUCATION

S.S.L.C

Board of Public Examinations,
Kerala, India

CORE COMPETENCIES

- Retail & Hypermarket Sales
- Customer Relationship Management
- Driving & Route Navigation
- Visual Merchandising & Display Setup
- Courier Coordination & Delivery
- Manual Vehicle Handling (UAE)
- Stock Replenishment & Inventory Control
- Time & Schedule Management
- Multilingual Communication
- Team Collaboration & Client Support
- In-store Promotions & Brand Awareness
- Local Route Knowledge

LANGUAGE

English

Hindi

Arabic

Malayalam