








PROFILE_

A dedicated and efficient Department Supervisor with expertise in team management, workflow coordination, and performance optimization. Skilled in fostering a collaborative work environment, ensuring compliance with organizational policies, and achieving departmental goals. Known for strong leadership, problem-solving abilities, and a commitment to driving productivity and quality outcomes.

CONTACT INFO_

-  **Abu Dhabi, United Arab Emirates.**
-  Mobile : **+971 56 713 8671**
-  WhatsApp : **+971 56 713 8671**
-  Gmail : **acmisthikhan@gmail.com**

PROFESSIONAL SKILLS_

- MS Office 
- Administration 
- Store Management 
- Leadership 
- Database / SAP 

MOHAMED ITHREES A CADER

DEPARTMENT SUPERVISOR/ TEAM LEADER/ STORE IN- CHARGE

WORKING EXPERIENCES_

7 Years of Working Experience in Waitrose & Partners Supermarket. (Spinneys) UAE.

2021 January to Present

PRUDUCE DEPARTMENT HEAD

At, Waitrose & Partners Supermarket (Spinneys) UAE.

Duties & Responsibilities:

- Develop and implement departmental policies, procedures, and goals in alignment with the organization’s overall strategy.
- Forecast profits/sales and plan budgets.
- Oversee the day-to-day operations of the department, and manage the department’s budget and resources.
- Lead and manage the department’s staff, and provide direction, guidance, and coaching as needed.
- Monitor and analyze department performance metrics, and take corrective action as needed.
- Identify and solve problems within the department, and make decisions that align with the organization’s goals and values.
- Stay current with industry trends and developments, and adapt the department’s strategy as needed.
- Analyse sales figures, customers reactions and market trends to anticipate product needs and plan product ranges/stock.
- Plan and develop merchandising strategies that balance customers’ expectations and company’s objectives.

2020 February to 2021 January

ADMINISTRATIVE CLERK

At, Waitrose & Partners Supermarket (Spinneys) UAE.

2018 May to 2020 January

CUSTOMER SERVICE ASSISTANT

At, Waitrose & Partners Supermarket (Spinneys) UAE.

EDUCATION_

VOCATIONAL TRAINING AUTHORITY OF SRI LANKA

National Certificate in **Information and Communication Technology Technician**
(NVQ Level 04)

HARDY ADVANCED TECHNOLOGICAL INSTITUTE

Certificate in **Computer Application Assistant**

KM/POTTUVIL CENTRAL COLLEGE, SRI LANKA

General Certificate of Education
(**Passed Ordinary Level**)

CERTIFICATIONS_

- ✓ Certificate in **Essential Food Safety Training (EFST)**.
- ✓ Completed **HACCPP Level 1 & 2**.
- ✓ Completed **Managing Interpersonal Effectiveness Training Program**.
- ✓ Completed **Customer Service Training Level 1 & 2 At Spinneys**.
- ✓

COMPETENCE AND SKILLS_

- ✓ Stress tolerance.
- ✓ Customer focused approach.
- ✓ SAP system knowledge.
- ✓ Advanced knowledge about fruits and vegetables.
- ✓ Advanced Food Safety knowledge.
- ✓ Advanced computer skills.
- ✓ Excellent English communication skills in written and oral.
- ✓ Excellent customer service skills.
- ✓ Excellent product knowledge in the department and the store.
- ✓ Delegate work properly by showing and explaining tasks.
- ✓ Ability to stand, walk, lift heavy items, and work with other team members in a fast-paced environment to provide excellent service.

PERSONAL INFORMATION_

- Full Name : **MOHAMED ITHREES ABDUL CADER**
- Name with Initial: **MOHAMED ITHREES A.C**
- Date of Birth: **1997/03/20**
- SL NIC No: **970803130V**
- Passport No: **N6248899**
- Gender: **MALE**
- Nationality: **SRI LANKAN**
- Status: **MARRIED**

PERSONAL SKILLS_

- Industry Knowledge
- Understanding Of Business And Industry
- Strategic Thinking
- Leadership
- Problem Solving
- Communications
- Financial Acumen
- Strong Ethics And Values
- Organization Skills
- Time Keeping

LANGUAGE SKILLS_

- English ★★★★★★
- Tamil ★★★★★★
- Malayalam ★★★★★★
- Hindi ★★★★★★
- Arabic ★★★★★★
- Sinhala ★★★★★★