



# MARIO RAFINAN

WAITER/ SERVICE CREW/ CASHIER/ BACK OFFICE

## PROFILE

Seeking a challenging opportunity where I will be able to utilize my strong organizational skills and ability to work well with people, which will allow me to grow personally and professionally. I am self motivated and able to work both independently and as collaborative team member.

## WORK EXPERIENCE

### **SAFETY OFFICER & FIRST AIDER**

2023 - 2025

Oro Filipino Enterprise & Dev't Company  
Quezon City, Philippines

- Ensuring that the workplace complies with health and safety regulations to prevent accidents and injuries.
- conducting safety audits, inspections, and risk assessments, creating and enforcing safety policies and procedures, providing safety training and guidance to employees, and investigating accidents to identify root causes
- monitors safety compliance, prepares reports, and recommends improvements to enhance workplace safety standards
- providing immediate medical assistance in the event of an injury or medical emergency.
- maintains first aid kits, keeps accurate records of incidents, and supports the implementation of health and safety policies within the organization.

### **SERVICE CREW & CASHIER**

2019 - 2022

McDonalds Ayala Mall Circuit  
Makati City, Philippines

- Customer Service - Greet customers warmly, take orders accurately, and ensure a positive dining experience.
- Cashier Duties: Operate the POS (Point of Sale) system efficiently, Process cash, credit, and digital payments accurately. Issue receipts and provide correct change, balance the cash register at the end of the shift.
- Order Taking & Cash Handling - Operate the POS system, process payments, and handle cash transactions efficiently.
- Food Preparation - Prepare menu items according to company standards, ensuring quality and hygiene.
- Drive-Thru Operations - Manage drive-thru orders, ensuring speed and accuracy.
- Teamwork & Communication - Work collaboratively with team members to ensure smooth operations.
- Following Safety & Hygiene Standards - Adhere to food safety regulations and company policies.
- Stock Management - Monitor inventory levels and restock supplies as needed.

### **SERVICE CREW**

2018 - 2019

McDonalds City Plaza  
Naga City, Philippines

- Provided excellent customer service by taking orders, handling payments, and ensuring customer satisfaction. Assisted in food preparation, maintained cleanliness and hygiene standards, and worked efficiently in a team environment. Operated kitchen equipment, restocked supplies, and followed all safety and company policies

## SEMINARS & TRAINING ATTENDED

TESDA NC II BREAD & PASTRY PRODUCTION  
National Certificate No. 17051702029578  
Philippines

TESDA NC II FOOD & BEVERAGE SERVICES  
National Certificate No. 18051702005476  
Philippines

CONSTRUCTION OCCUPATIONAL SAFETY & HEALTH  
COSH 40 hrs Seminar (August 2021)  
Philippines

OCCUPATIONAL FIRST AID & OCCUPATIONAL SAFETY & HEALTH  
TRAINING (JULY 2021)  
Philippines

## CONTACT

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- Al Barsha 1, Dubai, UAE

## VISA STATUS

Tourist Visa

## EDUCATION

- 2012-2018  
NABUA NATIONAL HIGH SCHOOL  
Camarines Sur, Philippines
- Senior High Graduate

## SKILLS

- Project Management
- Teamwork, Time Management
- Leadership
- Effective Communication
- Critical Thinking

## LANGUAGES

- English
- Tagalog

## REFERENCE

Engr. Jodel Valdenibro  
Project Engineer  
Oro Filipino Enterprise & Dev't Co  
+639 66 982 0154

May Francisco Ocampo  
Safety Superintendent  
Oro Filipino Enterprise & Dev't Co  
+639 56 446 8053